CAPXM

Smart Video Intercom - M

PRODUCT GUIDE

LiftMaster
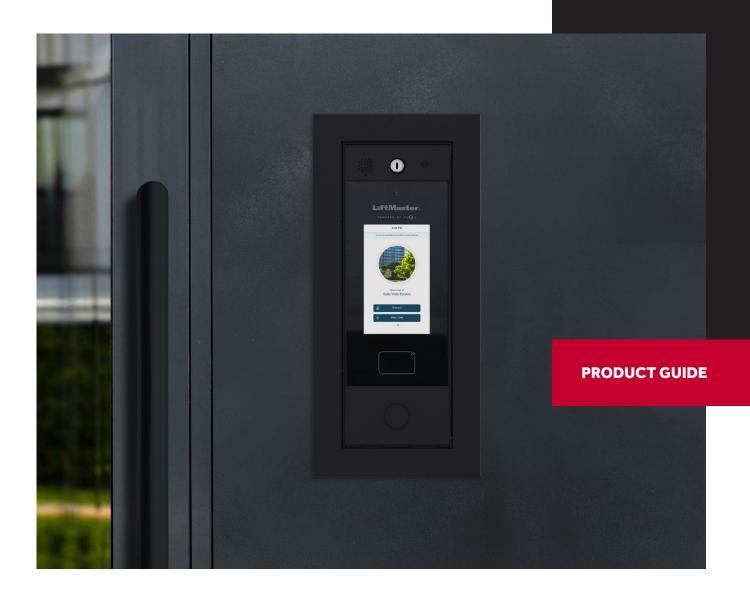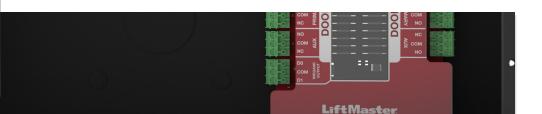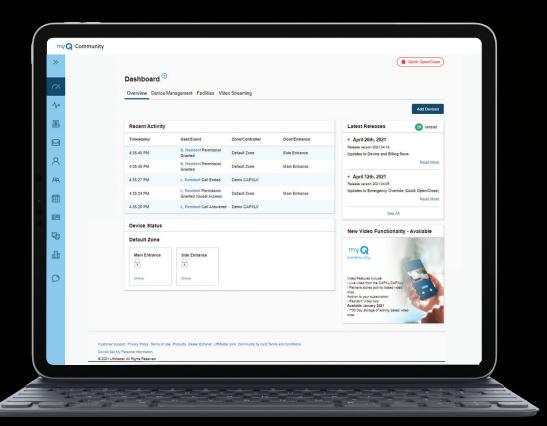
POWERED BY myQ

See. Know. Secure.

Designed with both property managers and residents in mind, our Smart Video Intercom's customizable applications help streamline the management of residents, buildings and community access points. Enhance your monitoring capabilities with subscription-based live video streaming, recorded events and the ability to add resident app licenses.

A scalable cloud-based solution

Conveniently control and manage multiple door, elevator, and garage access points across all communities in your portfolio from a single dashboard. Streamline access management with myQ® Community, a cloud-based platform that enables remote features such as adding/deleting residents, assigning access to specific entrances and monitoring guest/event requests. Plus, myQ Community has partnership integrations with other Property Management Systems, including RealPage®, and Yardi, with more coming soon. Allowing community managers to save time by connecting to property management software for automatic tenant directory uploads.

MAXIMIZE EFFICIENCY

PERFORM UPDATES FROM ANYWHERE

STREAMLINE OPERATIONS

RP RealPage® Certified AppPartner

✔ YARDI

Enhance your security

With the required myQ Community subscription, you can securely manage how and when residents and visitors access each entrance across every community you manage. Plus, receive real-time notifications and benefit from remote diagnostics for detecting and addressing issues before your residents are even aware.

myQ Community app - A Smarter Way In

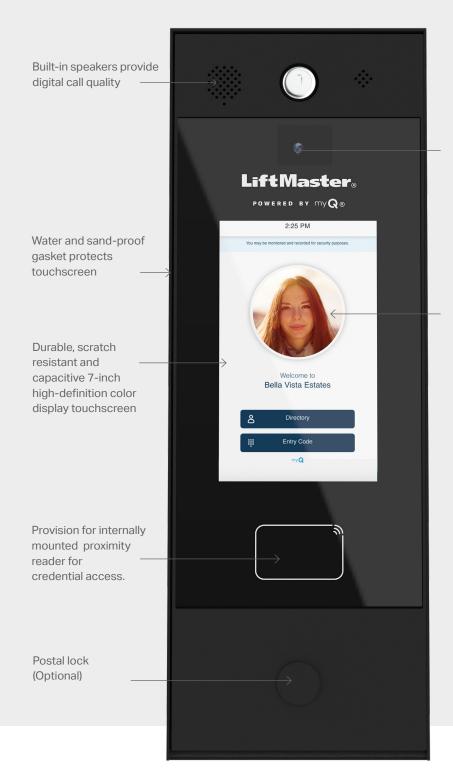Give your residents the ability to manage property access from their smartphone. Through the app's one-way video calling and two-way voice communication, residents can safely identify guests and confidently grant/deny access from anywhere. Also, no need to worry about forgetting their keys, residents will now be able to unlock any authorized entrance or send virtual guest passes from their smartphone at any time.

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This Smart Video Intercom has an intuitive interface with a high-definition color touch display and picture-in picture function to provide residents with the modern experience they desire.

Popular features

Built-in speakers provide digital call quality

Water and sand-proof gasket protects touchscreen

Durable, scratch resistant and capacitive 7-inch high-definition color display touchscreen

Provision for internally mounted proximity reader for credential access.

Postal lock (Optional)

Integrated video camera captures video clips for every access event and with myQ Community app allows residents to visually identify guests before granting access.

Picture-in-picture function

LiftMaster ®

POWERED BY myQ ®

2:25 PM

You may be monitored and recorded for security purposes.

Welcome to
Bella Vista Estates

Directory

Entry Code

myQ

17" H

6.25" W

4" D

Integrated camera

- 135° wide angle camera provides a view of access points through a live feed or recorded event through the myQ Community web platform
- Receive alerts and HD video recordings when an access event is triggered
- Night vision functionality for greater image quality in high and low light environments
- Climate performance includes extreme climate operating range of -20° to 130°F

Engineering and diagnostic capabilities

- Fade resistant, high-definition color touch display
- Advanced self-diagnostics reduce downtime by troubleshooting and identifying when service is needed
- UL 294 listed for commercial settings
- Eliminates trenching with a wireless link to LiftMaster® gate operators

Cloud-based security

- Two factor authentication protects and safeguards resident data
- Easily connects to myQ Community to manage multiple entry points and communities from a single dashboard
- Meets California Consumer Privacy Act (CCPA) requirements

myQ Community app

- Gives residents the ability to manage property access from their smartphone.
- Residents can safely identify guests and confidently grant/deny access from anywhere.
- Residents can "press to unlock" any authorized door/gate for themselves or visitors.
- Virtual guest / delivery passes can easily be sent for one-time or recurring use.

Customized system control

- Set schedules for the facility by person, time and location
- Six customizable program administration roles so each administrator has his/her own log-in with customizable management levels
- Configurable email notifications alert you to use of a suspended code, tell you when codes are overused or if service is needed for the Smart Video Intercom, Smart Controller or gate operator
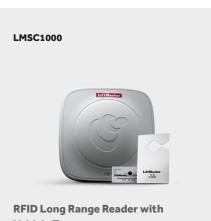
See everything in wide-angle video

The integrated camera gives you a wide angle video stream in crystal clear quality —perfect for identifying any issue at an entrance.
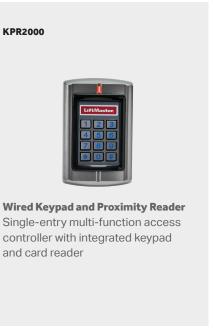
Enhance your Smart Video Intercom system

Provide your residents with an unparalleled access experience by adding the myQ Community app to your amenities. This works seamlessly with the LiftMaster® full line of smart access products and accessories.

CAP2D*
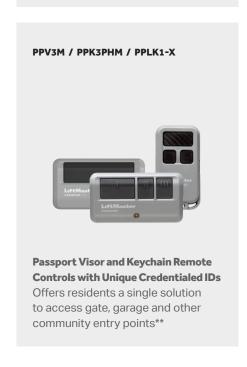
**Smart Access
2-Door Controller**
A behind the scenes powerhouse, the CAP2D provides a cloud-based solution to easily manage and control door, elevator and garage access for resident and community amenity access points.
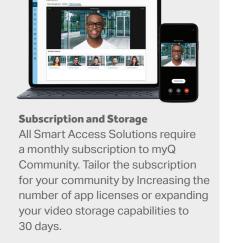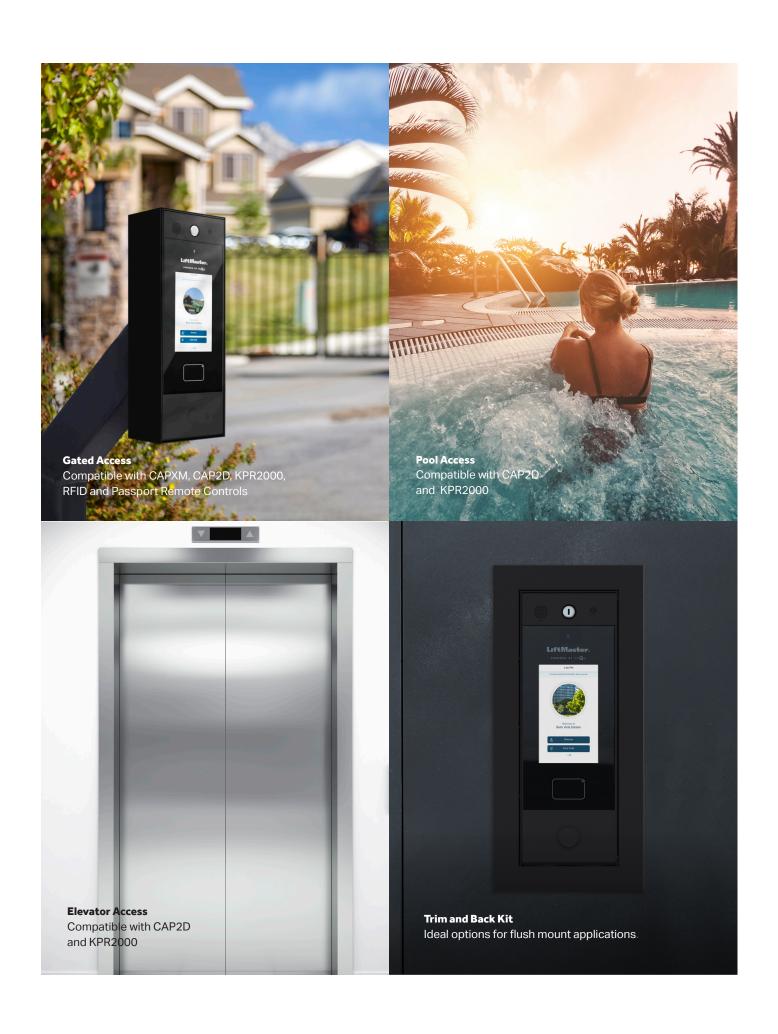
LMSC1000

RFID Long Range Reader with Vehicle Tags
Reads RFID vehicle tags 20' – 30' away reducing vehicle congestion

KPR2000

Wired Keypad and Proximity Reader
Single-entry multi-function access controller with integrated keypad and card reader

PPV3M / PPK3PHM / PPLK1-X

Passport Visor and Keychain Remote Controls with Unique Credentialed IDs
Offers residents a single solution to access gate, garage and other community entry points**

CAPXMTK

Trim Kit for CAPXM
Includes two ideal options for flush mount applications. One for CAPXM new installs and second for retrofit applications.

Subscription and Storage
All Smart Access Solutions require a monthly subscription to myQ Community. Tailor the subscription for your community by Increasing the number of app licenses or expanding your video storage capabilities to 30 days.

*All LiftMaster Smart Access Solutions (including CAPXLV, CAPXM, CAP2D, and CAPAC) require monthly subscriptions to a myQ Community plan. Contact your Dealer or LiftMaster Representative to tailor a subscription plan to fit your community's needs.
**3-Button Passport MAX Remote Controls compatible with the CAPXLV, CAPXM and PPWR Receiver for gate access control and LiftMaster Security+ 2.0 and backwards compatible to Security+® (315 or 390 MHz) residential garage openers. 1-Button Passport Lite Remotes not compatible with LiftMaster residential garage door openers.

Gated Access
Compatible with CAPXM, CAP2D, KPR2000,
RFID and Passport Remote Controls

Pool Access
Compatible with CAP2D
and KPR2000

Elevator Access
Compatible with CAP2D
and KPR2000

Trim and Back Kit
Ideal options for flush mount applications.

Specifications

Construction
- 7", 720p high-definition, fade-resistant touchscreen display with picture-in-picture
- Compatible Wiegand Input formats: 26 Bit, 30 Bit, 37 Bit (HID), 37 Bit (Transcore), and 32 Bit (MiFare)
- No facility code limitations (1–256 for 26 Bit); "Ignore Facility Code" option available
- Postal Lock Provision
- UL 294® Listed
- 2 year warranty
- Mounting: surface, flush mount or pedestal mount (PED42, PED64)

Dimensions
- CAPXM: 17" x 6.125" x 4"
- CAPXMTK Two options:
  Standard Trim Kit (CAPXM flush mount): 20.31"x 9.4" and Larger Trim Kit: 20.31"x 13.4"

Video
- Camera resolution: 1080p
- Frames per second: 25 FPS
- Directional Field of view: 135°
- Storage: up to 1000 events locally and in the cloud
- Phone.com® service required for VoIP and video calls (additional charges apply)

Voice
- DSP, clear, unparalleled audio communications in noisy environments
- VoIP phone service; calls 10-digit numbers
- Phone.com® service required for VoIP (additional charges apply)

Power
- 24VDC, 60W (min.), class 2 output, Level VI efficiency, (power supply input 120VAC, 2A 50/60Hz)
- Power supply included)

Operating Temperatures
- -20°F to 130°F (-29°C to 54°C)

Built-In Security+ 2.0® Radio Onboard
- Integrated Passport Receiver with Security+ 2.0

Input Ports (2 Independent Doors of Control per CAPXM)
- 2 Wiegand Inputs
- 2 Request-to-Exit (REX) Inputs
- 2 Supervised Inputs

Outputs* (2 Independent Doors of Control per CAPXM)
- 2 Primary Relays and 2 Auxiliary Relays
- 12 VDC, 250mA power output for Wiegand devices
- 1 Wiegand (26 Bit) output for elevator or enterprise access control integration
- Controls 2 gates/doors; wirelessly link LiftMaster UL 325 gate operators, (mfd. after October 2017); no need to trench
* SPDT, Rated load 3 amps at 30VDC (each)

Codes & Capacities
- 4 to 8 digit entry codes; 4 to 6 digit directory codes
- 50,000 local user capacity per unit
- 50,000 local event history per unit
- Holiday and hold-open scheduling, including one-time and repeating exceptions

Communication
- Internet via wired Ethernet 10/100 (DHCP, static configuration), or Wi-Fi (DHCP configuration only)
- Cellular-based Internet not recommended for applications with video features
- Dedicated video bandwidth per CAPXM: Recommend a minimum upload bandwidth of 5Mbps. This upload speed should be met when considering usage of other devices on the network like cameras and computers.

Shipping Weight (1 Carton - 219" x 7" x 8"): 11 lbs.
- Includes: 24VDC power supply, gasket set, 2 keys, misc. hardware, manual

Access Data Management
- myQ Community app subscription plan required per community
- 30 days video storage and additional myQ Community app licenses are powerful, optional add-ons

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Business partners

For Sales | 800.282.6225
For Technical & Billing Support | 877.247.6764
To Learn More | myQ.com/Community