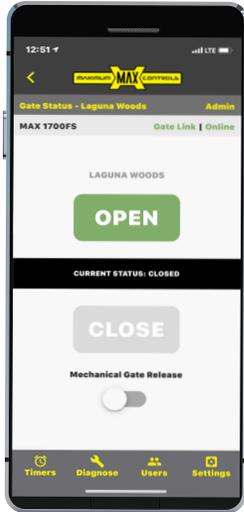


# QUICK INSTALLATION GUIDE

# MAX HUB + MAX CLOUD APP

## RESIDENTIAL / COMMERCIAL APPLICATION



**Max Cloud App**



**Max Cell Hub**



**Max Operator**



# Max Cell Hub + Max Cloud App

Cell data activation .....	2
Setting up Max Cell Hub.....	8
Setting up Max Cloud App.....	12

**SCAN QR CODE**  
TO

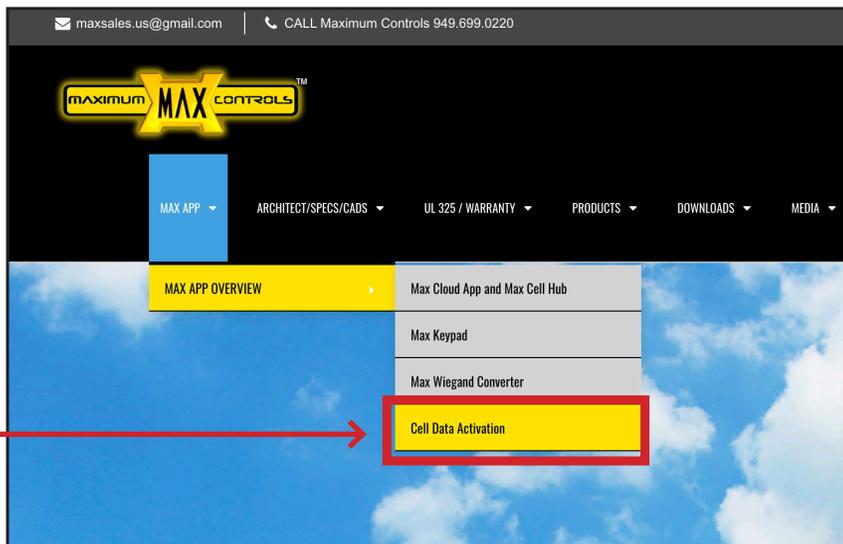
Activate HUB's SIM card at  
[www.Max.us.com/products-cell-data-activation](http://www.Max.us.com/products-cell-data-activation)



**1** Go to <https://max.us.com>

**2** Press Max App on the main menu

Select **Max App Overview** then select and click on **Cell Data Activation**



**3** Start watching the video tutorial

**4** Go to **Cell Data Activation** Button

Will take you to our secure portal  
<https://www.iotactivate.com/>  
to fill important information to  
register your account

verizon at&t  
Your world. Delivered.

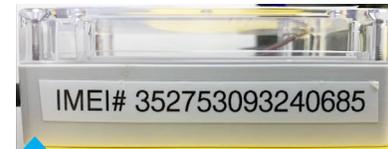
Click the video below for Max Cell Hub cell data activation tutorial:

How to set up MAX Controls  
Data Plan SIM Card

Cell Data Activation

Please have in hand the SIM Card (AT&T or Verizon) provided with Max Hub and IMEI#

 Please double check your entry to ensure cell connectivity



IMEI# is located on the side of  
Max Cell Hub

## 5 Setting up account information

- a.- Under Marketplace subscription plans choose as a provider **Maximum Controls**
- b.- Choose a subscription Plan
- c.- Follow instructions on the site to complete set up your account information and submit

**iotactivate**

iotactivate Wireless Data Plans  
A RevX Systems Provided Service

**RevX SYSTEMS**

**GETTING STARTED**

IoT Activate.COM provides you with on-demand connectivity for connected product manufacturers. We are the fastest and easiest platform on the web to connect your devices now!

If you're already an IoT Activate subscriber, simply log into your account by clicking the login button.

If you're new IoT Activate, you can start today by locating your Marketplace Vendor below and signing up for service. It's that EASY!

Login

---

**MARKETPLACE SUBSCRIPTION PLANS**

Choose a subscription plan which best suits your needs. We offer a variety of options designed for low and high usage customers.

Subscription charges will be billed to your payment method on file.

Maximum Controls

Choose a Subscription Plan

- MAX Residential Connect Plan (10MB plans)
- MAX Commercial Connect Plan (100MB plans)

**USERNAME and PASSWORD**

Please choose a username and password that you'll use to access your online account. Your username must be a valid **email address** that you can access.

Your password must be at least 6 characters in length, may contain numbers, letters, and a few reserved special characters \$@%#!. and space, but they are not required.

\* Your e-mail address

\* re-enter your email address

\* Choose a password

5

## Enter your login info

Will take you to our secure portal  
<https://www.iotactivate.com>,  
 enter username and password  
 then press login

**iotactivate**

iotactivate Wireless Data Plans  
 A RevX Systems Provided Service

**RevX SYSTEMS**

**LOGIN**

Keep your username secure, do not write it down, and if you're ever prompted for any security details from our rep or through e-mail exchange, do not share your login information.

If you need assistance at anytime, please feel free contact our support desk through the following link  
[support@iotactivate.com](mailto:support@iotactivate.com)

Your Email Address

Password

[Forgot your password?](#)

LOGIN

6

## Review SUBSCRIPTIONS

Review your data plan shown  
 in the your Active Subscription  
 Plans section

**iotactivate**

iotactivate Wireless Data Plans  
 A RevX Systems Provided Service

**RevX SYSTEMS**

Welcome Back [jake.max.us@gmail.com](mailto:jake.max.us@gmail.com) (LOGOUT)  
 Your Account Number is A1125

Subscription Status  
**ACTIVE**

**ACTIVE SUBSCRIPTIONS**  
 Your Current Subscription Plans

Product	Purchased	Next Billing	Expires	Qty	Price
<b>MAX Commercial Connect Plan (100MB plans)</b> The MAX Commercial Connect Plan is designed for heavy traffic commercial and/or community gate operators and provides for AT&T and/or VERIZON service - whichever carrier your equipment is built for. The monthly fee is \$15 per active gate and will be billed on the monthly anniversary of your first gate activation.	09-29-2020	11-29-2020	never	1	(per usage)
<b>MAX Residential Connect Plan (10MB plans)</b> The MAX Residential Connect Plan is designed for residential and primary residence gate security and provides for amnet gate activity for the monthly fee of \$7.50 per active gate. Your gate can be activated on AT&T or VERIZON - whichever carrier your equipment is built for.	07-30-2020	11-30-2020	never	3	(per usage)

**7** Activate SIM card

a.- Go to **My Services and Equipment** and **click over the plan and provider** you want to connect

b.- Go to **Activate a new subscription**

▶ MAX COMMERCIAL (VERIZON) \$15.00 MONTHLY - 1 LINE(s)

**MAX RESIDENTIAL CONNECT PLAN (10MB PLANS)**  
 The MAX Residential Connect Plan is designed for vacation and primary residence gate security and provides for ample gate activity for the monthly fee of \$7.95 per active gate. Your gate can be activated on AT&T or VERIZON - whichever carrier your equipment is built for.

▼ MAX RESIDENTIAL (AT&T) \$7.95 MONTHLY - 2 LINE(s)

ICCID (AT&T)	IMEI (AT&T)	START DATE	STATUS	NICKNAME

ACTIVATE A NEW **MAX RESIDENTIAL (AT&T) \$7.95 MONTHLY** SUBSCRIPTION HERE

ICCID (at&t)  IMEI (at&t)

\* NOTE: Your activation is usually complete within 2-5 minutes.

c.- Enter the **ICCID** information located on the back of the SIM Card provided



d.- Enter the **IMEI#** that is located on the side of Max Cell Hub



  
 Please double check your entry to ensure cell connectivity

d.- Press **ACTIVATE** button

▶ MAX COMMERCIAL (VERIZON) \$15.00 MONTHLY - 1 LINE(s)

**MAX RESIDENTIAL CONNECT PLAN (10MB PLANS)**  
The MAX Residential Connect Plan is designed for vacation and primary residence gate security and provides for ample gate activity for the monthly fee of \$7.95 per active gate. Your gate can be activated on AT&T or VERIZON - whichever carrier your equipment is built for.

▼ MAX RESIDENTIAL (AT&T) \$7.95 MONTHLY - 2 LINE(s)

ICCID (AT&T)	IMEI (AT&T)	START DATE	STATUS	NICKNAME
678U99563	352753093240685			

ACTIVATE A NEW **MAX RESIDENTIAL (AT&T) \$7.95 MONTHLY** SUBSCRIPTION HERE

\* NOTE: Your activation is usually complete within 2-5 minutes.

e.- Review the status of your device; should show **ACTIVE**.  
In the event that shows **PENDING**, refresh your browser

▶ MAX COMMERCIAL (VERIZON) \$15.00 MONTHLY - 1 LINE(s)

**MAX RESIDENTIAL CONNECT PLAN (10MB PLANS)**  
The MAX Residential Connect Plan is designed for vacation and primary residence gate security and provides for ample gate activity for the monthly fee of \$7.95 per active gate. Your gate can be activated on AT&T or VERIZON - whichever carrier your equipment is built for.

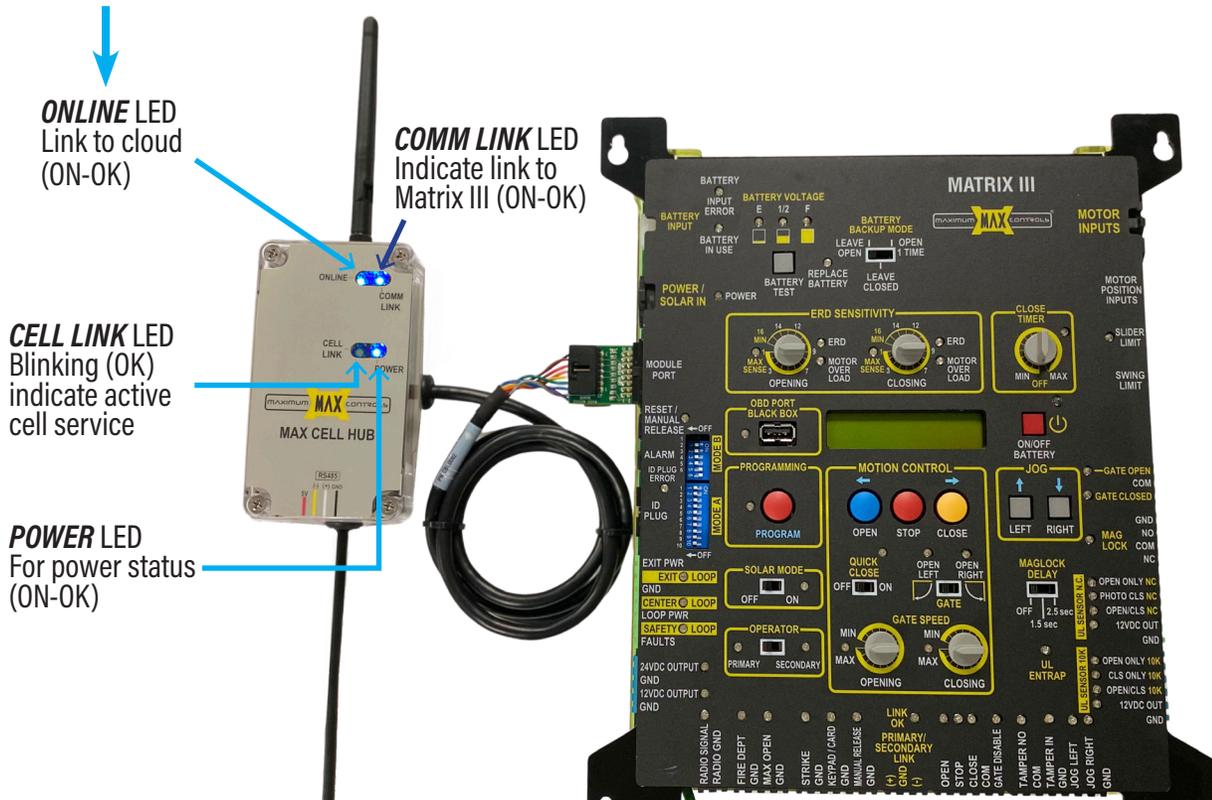
▼ MAX RESIDENTIAL (AT&T) \$7.95 MONTHLY - 2 LINE(s)

ICCID (AT&T)	IMEI (AT&T)	START DATE	STATUS	NICKNAME
89011703278374704081	359215100545533	07/30/2020	<b>ACTIVE</b>	JAKE ATT #1

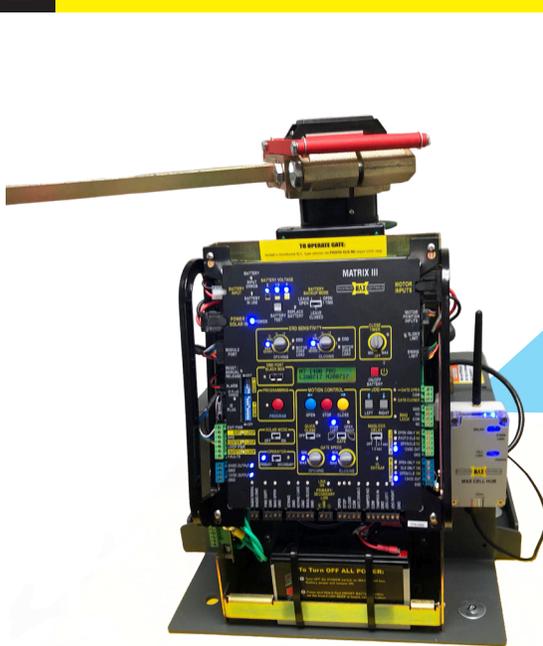
f.- Now your device is ready.  
Please **LOGOUT** on the top of the website

## 1 Connect Hub cable to "Module Port" of Matrix III

After plugging in Hub wait up to a minute for the online to LED turn on



**2** Attach Max Cell Hub on chassis using velcro



Swing Gate Operator



**Max Cell Hub works exclusively with Max Gate Operators**



Slide Gate Operator

## 2.1 Install Max Cell Hub in Max Control Box (for Actuator Arms)

a. A 4" antenna extension cord and 2 washers are needed for Max Cell Hub to mount inside the Max Control Box

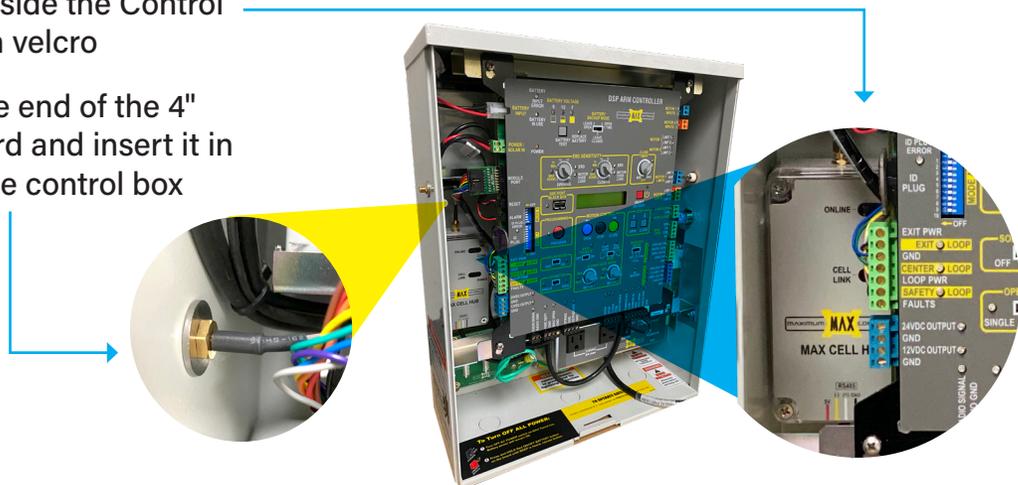


b. Install the 4" antenna extension cord on the antenna connector of Max Cell Hub

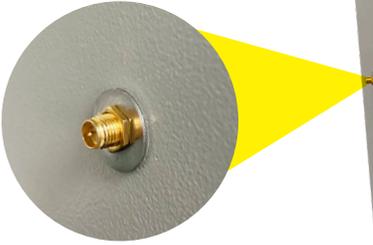


c. Place Max Cell Hub inside the Control Box and secure it with velcro

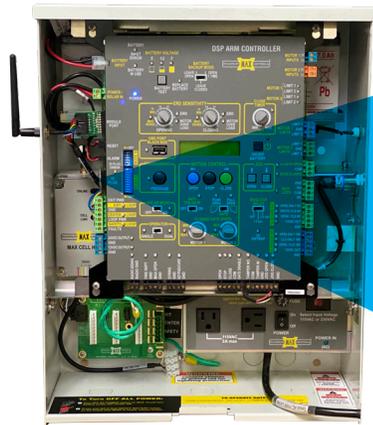
d. Add one washer to the end of the 4" antenna extension cord and insert it in the antenna hole of the control box



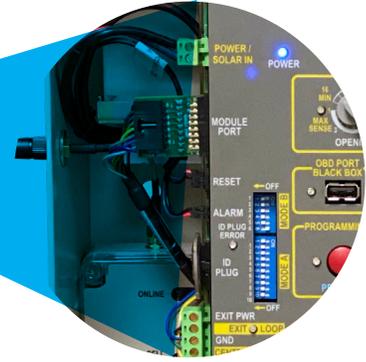
e. Add another washer on the outside of the control box and screw on the gold nut tightly



f. Screw on antenna of Cell Hub



g. Connect the side cable of Max Cell Hub to MODULE PORT of DSP Arm Controller board



## 1 Getting Max Cloud App

Max Cloud App is available for download on:



**SCAN** QR CODES  
TO DOWNLOAD "MAX Cloud App"

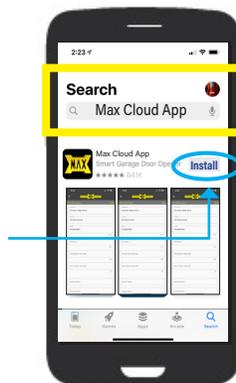


## 2 How to install Max Cloud App on *android phones*

1. Open the **Google Play Store** App in your phone.



2. Type Max Cloud App in the search bar
3. Tap the Install button.



4. Confirm the installation
5. Open Max Cloud App by clicking Max Cloud app icon

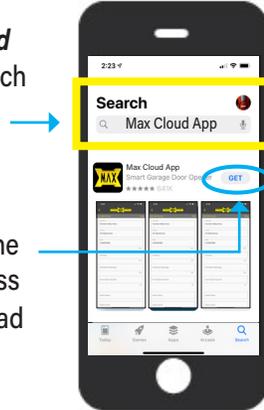


## 2.1 How to install Max Cloud App on *iPhone*

1. Open the **App Store** in your iPhone.



2. Type **Max Cloud App** in the search



3. The app will be shown below the search bar, press **GET** to download

Confirm the installation

Open Max Cloud App by clicking the Max Cloud App Icon



## 3 Max Cloud Login for the first time

1. Open the **Max Cloud app** in your phone.
2. Add a phone number then press **Login**.  
*Android phone does automatic verification*

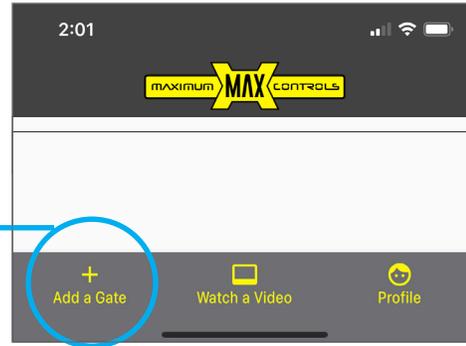


3. On **iPhone** phone Max Cloud app will send you a code to verify your account. Enter the code and press **verify**, now you Max Cloud app is now ready.



## 4 Add a New Gate Site on App

Click on + **Add a Gate** icon in app



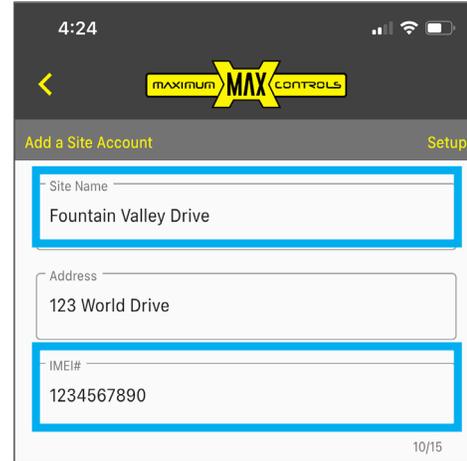
## 5 Setup gate site info

a.- Enter a site name

b.- Enter the IMEI# of the Max Cell Hub



IMEI# is located on the side of Max Cell Hub



Please double check your entry to ensure cell connectivity

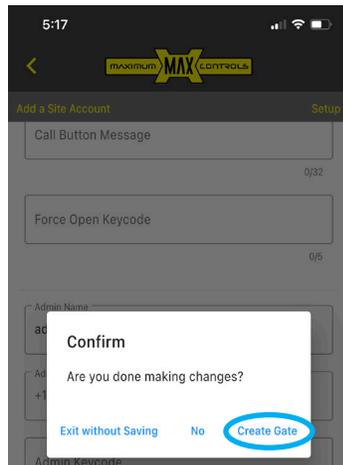
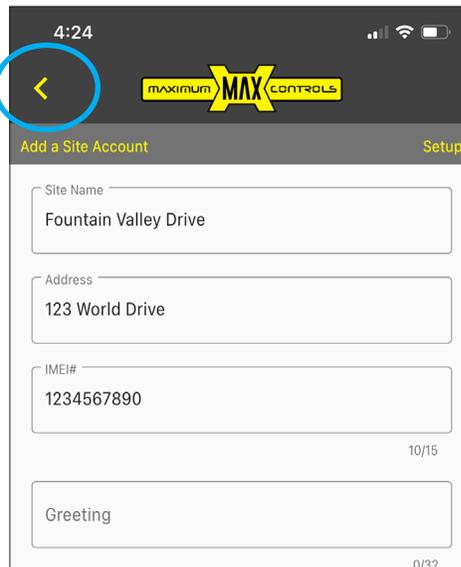
**6** Set up ADMIN for the gate site

Add the name and cell # of the person who will manage the gate site

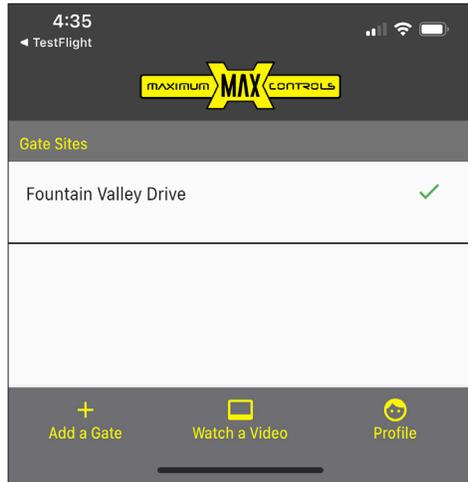
**7** **OPTIONAL**  
Choose alert notifications

For manager to receive text alert for real time events

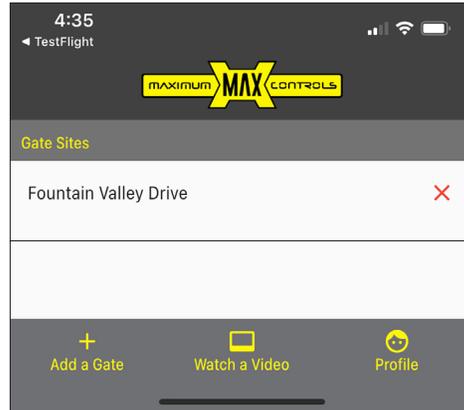
**8** Press the *back* button on the top left of the screen



**9** Click and confirm *Create Gate*



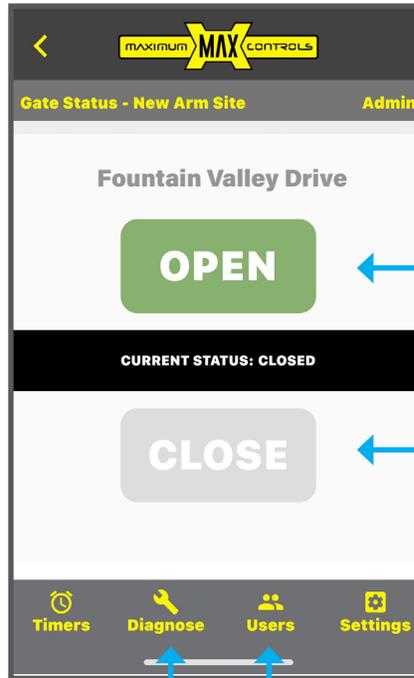
✓ Now your new gate site is active



## TROUBLESHOOTING

← If your new gate site shows **X**, go back to settings in app and check your IMEI#

## 10 Admin App Menus



Virtual transmitter to OPEN or CLOSE gate

Use **OPEN** to open gate

Use **CLOSE** to close gate

To program\*

- Gate settings
- Keypad greeting & call button message
- Force open keycode

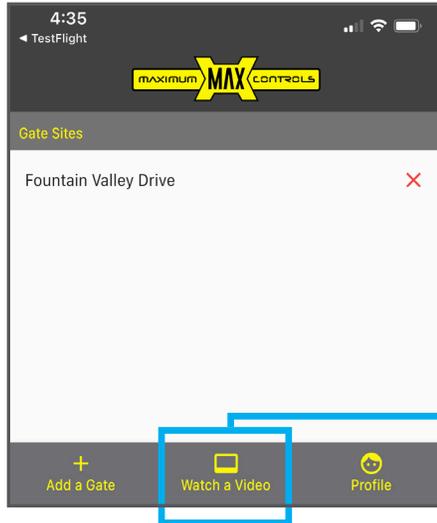
To program\*

- 6 different timer schedules
- Auto **OPEN/CLOSE** schedule for Max gate operator

To get diagnostic reports:

- **ERROR LOG** from gate operator
- **EVENT LOG** for all gate site transactions

To add users and guess passes



*Watch video  
tutorials from  
Max Cloud App,  
just go to  
the home screen*

**SCAN CODE**  
to watch tutorial



OR



To SCAN code: open your Camera app and point it steadily for 2-3 seconds towards the **QR Code to watch video tutorial**

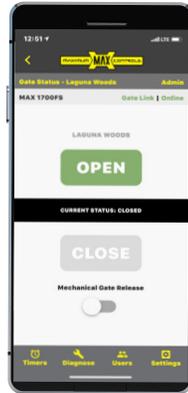
# QUICK INSTALLATION GUIDE

# MAX HUB + MAX CLOUD APP

## RESIDENTIAL / COMMERCIAL APPLICATION



**Max Hub**



**Max Cloud App**



**Max Operator**



10530 Lawson River Ave., Fountain Valley, CA 92708  
(949) 699-0220 | [maxsales.us@gmail.com](mailto:maxsales.us@gmail.com) | [MAX.US.COM](http://MAX.US.COM)