# **Installation Guide for**



**MATRIX III** 

**Fail Safe Slide Gate Operator** 

CONFORMS TO UL STD 325 UL CLASS - III, IV

CERTIFIED TO CAN/CSA STD C22.2 NO. 247

**SAFETY SENSORS REQUIRED** 





# Commercial/Industrial Brushless DC Slide Gate Operators

Intertek
4009963

Made in USA



Version 1.4E

# **UL 325 COMPLIANT INSTALLATION** REQUIREMENTS

- a) Install the gate operator only when:
- a) N'installez l'ouvre-barrière que si :
- 1) The operator is appropriate for the construction of the gate and the usage Class of the gate,
- 1) l'ouvre-barrière est approprié pour la structure et la classe d'utilisation de la barrière;
- 2) All openings of a horizontal slide gate are guarded or screened from the bottom of the gate to a minimum of 1.83 m (6 ft) above the ground to prevent a 57.2 mm (2-1/4 inch) diameter sphere from passing through the openings anywhere in the gate, and in that portion of the adjacent fence that the gate covers in the open position,
- 2) toutes les ouvertures de la barrière coulissante sont protégées ou grillagées du bas de la porte jusqu'à unminimum de 1,83 m (6 pi) du sol si bien qu'une sphère de 57,2 mm (2 1/4 po) de diamètre ne peut passer par une ouverture au niveau de la barrière et de la portion de la clôture adjacente que la barrière couvre en position ouverte;
- 3) All exposed pinch points are eliminated or guarded, and
- 3) tous les points de pincement sont éliminés ou protégés;
- 4) Guarding is supplied for exposed rollers.
- 4) des protections sont fournies pour les galets exposés.
- b) The operator is intended for installation only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. Locate the gate such that persons will not come in contact with the vehicular gate during the entire path of travel of the vehicular gate.
- b) L'ouvre-barrière est destiné à n'être installé que sur des barrières utilisées pour les véhicules. Il faut fournir une autre voie d'accès aux piétons. La voie d'accès pour les piétons doit être conçue pour favoriser le passage des piétons. Placez la barrière de sorte que personne ne puisse entrer en contact avec la barrière pour les véhicules sur l'ensemble de sa trajectoire.
- c) The gate must be installed in a location so that enough clearance is supplied between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates shall not open into public access areas.
- c) Pour réduire les risques de coincement lors de l'ouverture et de la fermeture, la barrière doit être installée dans un endroit où la barrière et les structures avoisinantes sont suffisamment éloignées l'une de l'autre. Les barriers battantes ne doivent pas ouvrir dans une zone d'accès public.
- d) The gate must be properly installed and work freely in both directions prior to the installation of the gate operator. Do not over-tighten the operator clutch or pressure relief valve to compensate for a damaged gate.
- d) La barrière doit être bien installée et fonctionner librement dans les deux directions avant d'entreprendre l'installation de l'ouvre-barrière. Ne serrez pas trop l'embrayage ou la soupape de surpression de l'ouvre-barrière pour compenser une barrière endommagée.
- e) For gate operators utilizing Type D protection:
- e) Pour les ouvre-barrières qui utilisent des protections de type D :
- 1) The gate operator controls must be placed so that the user has full view of the gate area when the gate is moving.
- 1) les commandes de l'ouvre-barrière doivent être placées de sorte que l'utilisateur voit l'ensemble de la zone de la barrière lorsque cette dernière est en mouvement:
- 2) The placard as required by 62.1.6 shall be placed adjacent to the controls,
- 2) l'étiquette requise selon la clause 62.1.6 doit être placée à côté des commandes;
- 3) An automatic closing device (such as a timer, loop sensor, or similar device) shall not be employed, and
- 3) un dispositif de fermeture automatique (comme une minuterie, une boucle de détection ou un dispositif similaire) ne doit pas être utilisé;
- 4) No other activation device shall be connected.
- 4) aucun autre appareil d'activation ne doit être connecté.
- f) Controls intended for user activation must be located at least 1.83 m (6 ft) away from any moving part of the gate and where the user is prevented from reaching over, under, around or through the gate to operate the controls.
- f) Les commandes destinées à l'activation par l'utilisateur doivent être situées à au moins 1.83 m (6 pi) des pieces mobiles de la barrière et à un endroit où l'utilisateur ne peut pas atteindre les commandes par le dessus, par le dessous, par les côtés et au travers de la barrière.

Exception: Emergency access controls only accessible by authorized personnel (e.g. fire, police, EMS) may be placed at any location in the line-of-sight of the gate.

Exception: Les commandes d'accès d'urgence accessibles au personnel autorisé seulement (p. ex. pompier, policier, SMU) peuvent être placées à tout endroit dans le champ de visibilité de la barrière.

# **UL 325 COMPLIANT INSTALLATION** REQUIREMENTS CONTINUED

- g) The Stop and/or Reset button must be located in the lineof-sight of the gate. Activation of the reset control shall not cause the operator to
- g) Le bouton d'arrêt, le bouton de réenclenchement ou ces deux boutons doivent être situés dans le champ de visibilité de la barrière. L'activation des commandes de réenclenchement ne doit pas mettre en marche l'ouvrebarrière.
- h) A minimum of two (2) WARNING SIGNS shall be installed, in the area of the gate. Each placard is to be visible by persons located on the side of the gate on which the placard is installed. Also see 62.1.1.
- h) Au moins deux panneaux de mise en garde doivent être installés dans la zone de la barrière. Chaque étiquette doit être visible des personnes situées de chaque côté de la barrière sur laquelle l'étiquette est installée. Voir aussi la clause 62.1.1.
- i) For gate operators utilizing a non-contact sensor in accordance with 32.1.1:
- i) Pour les ouvre-barrières qui fonctionnent avec des capteurs sans contact conformément à la clause 32.1.1 :
- 1) See instructions on the placement of non-contact sensors for each Type of application,
- 1) Voir les instructions sur le positionnement des capteurs sans contact pour chaque type d'utilisation.
- 2) Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle, trips the sensor while the gate is still moving, and
- 2) Des précautions doivent être prises pour réduire les risques de déclenchement inutile, comme lorsqu'un véhicule déclenche le capteur alors que la barrière est encore en mouvement.
- 3) One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists, such as the perimeter reachable by a moving gate or barrier.
- 3) Un capteur sans contact ou plus doit être situé où il existe un risque de coincement ou d'obstruction, comme dans l'espace que peut occuper la barrière lorsqu'elle est en mouvement.
- i) For a gate operator utilizing a contact sensor in accordance with 32.1.1:
- j) Pour les ouvre-barrières qui fonctionnent avec des capteurs de contact conformément à la clause 32.1.1 :
- 1) One or more contact sensors shall be located where the risk of entrapment or obstruction exists, such as at the leading edge, trailing edge, and postmounted both inside and outside of a vehicular horizontal slide gate.
- 1) Au moins un capteur de contact doit être situé où il existe un risque de coincement ou d'obstruction, comme sur le bord d'ouverture, sur le bord de fermeture et sur les poteaux montés sur l'intérieur ou l'extérieur d'une barrière coulissante pour véhicules.
- 2) One or more contact sensors shall be located at the bottom edge of a vehicular vertical lift gate.
- 2) Au moins un capteur de contact doit être situé sur le bord inférieur d'une barrière levante pour véhicules.
- 3) One or more contact sensors shall be located at the pinch point of a vehicular vertical pivot gate.
- 3) Au moins un capteur de contact doit être situé au point de pincement d'une barrière à pivot vertical pour véhicules.
- 4) A hardwired contact sensor shall be located and its wiring arranged so that the communication between the sensor and the gate operator is not subjected to mechanical damage.
- 4) Un capteur de contact doit être installé et câblé de sorte à éviter que la communication entre le capteur et l'ouvrebarrière soit gênée par des dommages mécaniques.
- 5) A wireless device such as one that transmits radio frequency (RF) signals to the gate operator for entrapment protection functions shall be located where the transmission of the signals are not obstructed or impeded by building structures, natural landscaping or similar obstruction. A wireless device shall function under the intended end-use conditions.
- 5) Un dispositif sans fil, comme un appareil qui transmet des signaux de radiofréquence (RF) à l'ouvre-barrière pour prévenir le coincement, doit être situé à un endroit où la transmission des signaux ne sera pas obstruée ou gênée par des structures, des arbres ou d'autres obstacles similaires. Un dispositif sans fil doit fonctionner selon les conditions d'utilisation finale prévues.
- 6) One or more contact sensors shall be located on the inside and outside leading edge of a swing gate. Additionally, if the bottom edge of a swing gate is greater than 152 mm (6 inches) but less than 406 mm (16 inches) above the ground at any point in its arc of travel, one or more contact sensors shall be located on the bottom edge.
- 6) Au moins un capteur de contact doit être situé sur les bords d'ouverture intérieur et extérieur d'une barrière battante. De plus, si le dessous d'une barrière battante est situé à plus de 152 mm (6 po) mais à moins de 406 mm (16 po) du sol à l'un des points de sa trajectoire, au moins un capteur de contact doit être situé sur le bord inférieur.
- 7) One or more contact sensors shall be located at the bottom edge of a vertical barrier (arm).
- 7) Au moins un capteur de contact doit être situé sur le bord inférieur d'une barrière verticale (bras).

# IMPORTANT SAFETY INFORMATION

IMPORTANT SAFETY INSTRUCTIONS WARNING – To reduce the risk of injury or death: INSTRUCTIONS DE SÉCURITÉ IMPORTANTES AVERTISSEMENT - Pour réduire les risques de blessures et de mort :

- 1. READ AND FOLLOW ALL INSTRUCTIONS.
- 1. LISEZ ET SUIVEZ TOUTES LES INSTRUCTIONS.
- 2. Never let children operate or play with gate controls. Keep the remote control away from children.
- 2. Ne laissez jamais les enfants manoeuvrer les commandes de la barrière ou jouer avec celles-ci. Laissez la télécommande hors de la portée des enfants.
- 3. Always keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
- 3. Tenez toujours à l'écart de la barrière toute personne ou tout objet avoisinant. IL NE FAUT JAMAIS PASSER DANS LA TRAJECTOIRE D'UNE BARRIÈRE EN MOUVEMENT.
- 4. Test the gate operator monthly. The gate MUST reverse on contact with a rigid object or stop when an object activates the non-contact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of injury or death.
- 4. Vérifiez le fonctionnement de l'ouvre-barrière une fois par mois. Le sens de la course DOIT s'inverser lorsque la barrière entre en contact avec un objet dur ou la barrière DOIT s'arrêter lorsqu'un objet active les capteurs sans contact. Vérifiez à nouveau l'ouvre-barrière après tout réglage de la force de déclenchement ou du seuil de fin de course. Un réglage incorrect de l'ouvre-barrière ou l'omission de vérifier à nouveau le fonctionnement de l'ouvre-barrière peut causer des blessures, voire la mort.
- 5. Use the emergency release only when the gate is not moving.
- 5. Ne déclenchez le dispositif de désaccouplement d'urgence que lorsque la barrière ne bouge pas.
- 6. KEEP GATES PROPERLY MAINTAINED. Read the user's manual. Have a qualified service person make repairs to gate hardware.
- 6. ASSUREZ-VOUS QUE LA BARRIÈRE EST CORRECTEMENT ENTRETENUE. Lisez le manuel de l'utilisateur. Confiez la réparation du matériel de la barrière à un technicien qualifié.
- 7. The entrance is for vehicles only. Pedestrians must use separate entrance.
- 7. La voie d'accès est réservée aux véhicules seulement. Les piétons doivent utiliser une voie d'accès différente.
- 8. SAVE THESE INSTRUCTIONS.
- 8. CONSERVEZ CES INSTRUCTIONS.

# **UL 325 MODEL CLASSIFICATIONS**



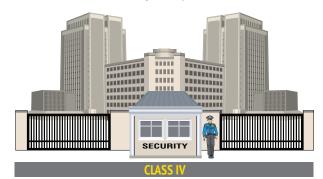
**Residential Vehicular Gate Operator** - A vehicular gate operator (opener or system) intended for use in a home of one to four single family dwellings, or a garage or parking area associated therewith.



Commercial/General Access Vehicular Gate Operator - A vehicular gate operator (opener or system) intended for use in a commercial location or building such as a multi-family housing unit (five or more single family units) hotel, garages, retail store or other building servicing the general public.



Industrial/Limited Access Vehicular Gate Operator - A vehicular gate operator (opener or system) intended for uses in an industrial location, loading dock area or other location not intended to service the general public.



Restricted Access Vehicular Gate Operator - A vehicular gate operator (opener or system) intended for use in a guarded industrial location or buildings such as airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.

# **UL 325 REQUIRED ENTRAPMENT PROTECTION**

This vehicular gate operator must be installed with at least two independent entrapment protection means as specified in the table and definitions below.

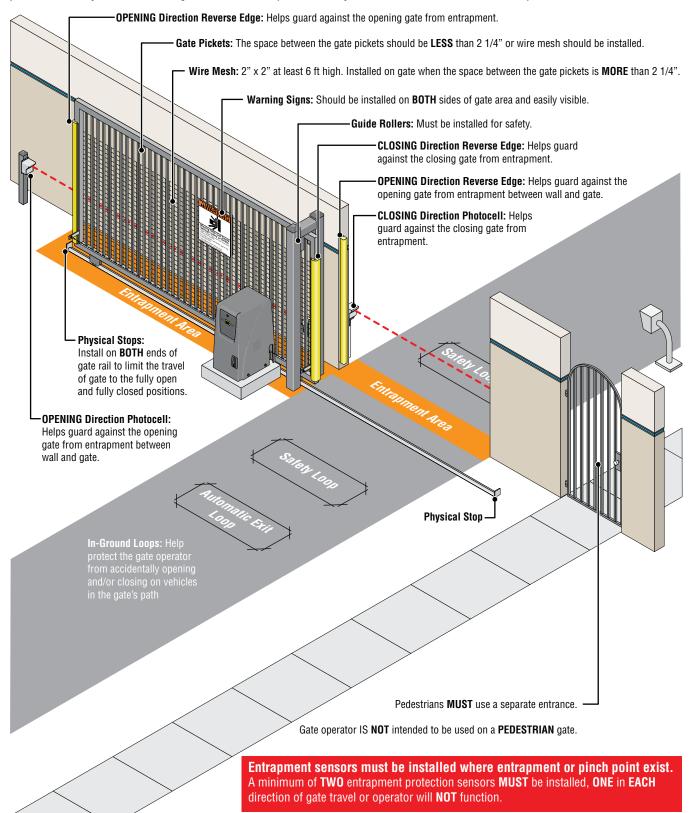
The same type of device shall not be used for both entrapment protection means. Use of a single device to cover both the opening and closing directions is in accordance with the requirement, however, a single device is not required to cover both directions. This operator has been provided with type A entrapment protection. The installer is required to install additional entrapment protection devices in each entrapment area.

Gate Type	Class I & II	Class III & IV
Swing Gate	A, B1*, B2*, C, D	A, B1*, B2*, C, D
Slide Gate	A, B1*, B2*, D	A, B1*, B2*, D

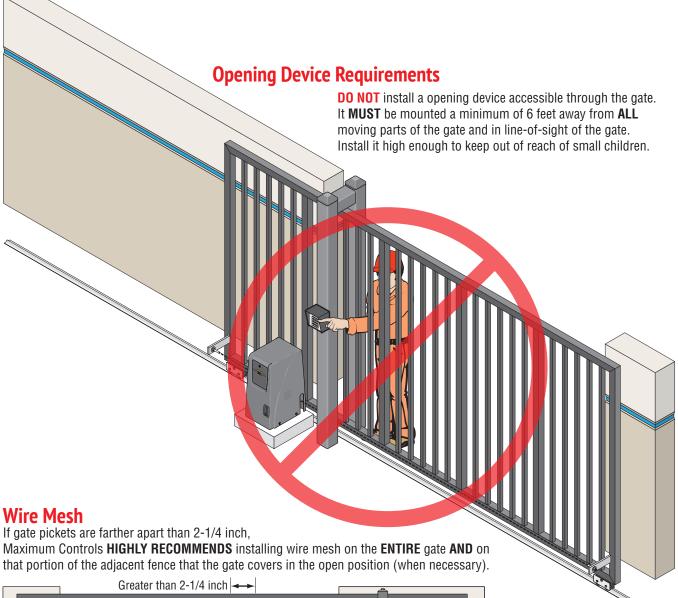
- **A** Inherent entrapment protection system.
- **B1** Provision for connection of a non-contact sensor (photoelectric sensor or the equivalent).
- **B2** Provision for connection of a contact sensor (edge device or the equivalent).
- \* B1 and B2 means of entrapment protection must be MONITORED.
- **C** Inherent adjustable clutch or pressure relief device.
- Provision for connection of an actuating device requiring continuous pressure to maintain opening or closing motion of the gate.

# INTENDED USE OF SLIDE GATE OPERATOR

The operator is intended for use on a **VEHICULAR** slide gate ONLY. It is intended to be used **WITH** appropriate entrapment protection safety devices and in-ground vehicle loop detection system. Pedestrians **MUST** use a separate entrance.



# **GATE SAFETY INSTALLATION**



# Greater than 2-1/4 inch

### **UL 325 Requirements:**

All openings of a horizontal slide gate are guarded or screened from the bottom of the gate to a minimum of 6 feet (1.83 m) above the ground to prevent a 2-1/4 inch (57.2 mm) diameter sphere from passing through the openings anywhere in the gate, and in that portion of the adjacent fence that the gate covers in the open position, all exposed pinch points are eliminated or guarded, and guarding is supplied for exposed rollers.

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### *MAX RHINO 4000 FS*

UL 325 Class of Operation - Class III, IV

Gate Type - Vehicular Slide Gate

Max Gate Length - 50ft/RHINO 4000 FS

Max Gate Weight -RHINO 4000 FS / 4000 lbs Level Gate

Opening Time - Selectable speed control (MAX - 12 inch per second)

Dipswitch selectable 18" per second RHINO 4000 FS only (Class III & IV)

**Cycles per Hour AC Power** - Continuous

Battery Back-Up Cycles (Batteries fully charged) - Approximately 30 cycles

**NOTE:** The number of gate cycles using **ONLY** battery back-up power will vary depending on the weight of the gate, the gate length, the operating condition of the gate, temperature and the amount of charge the batteries have at the beginning of the battery power only operation.

Input AC Power/Amps - Switchable: 115VAC / 12 Amp, 1 phase or 230VAC / 6 Amp, 1 phase

Motor: RHINO 4000 FS: 2.5 HP 24V DC Brushless (6 million cycles)

Chain Size - #50 Nickel Plated

Operating Temperature: -4°F to 158°F (-20°C to 70°C)

**Entrapment Protection:** 

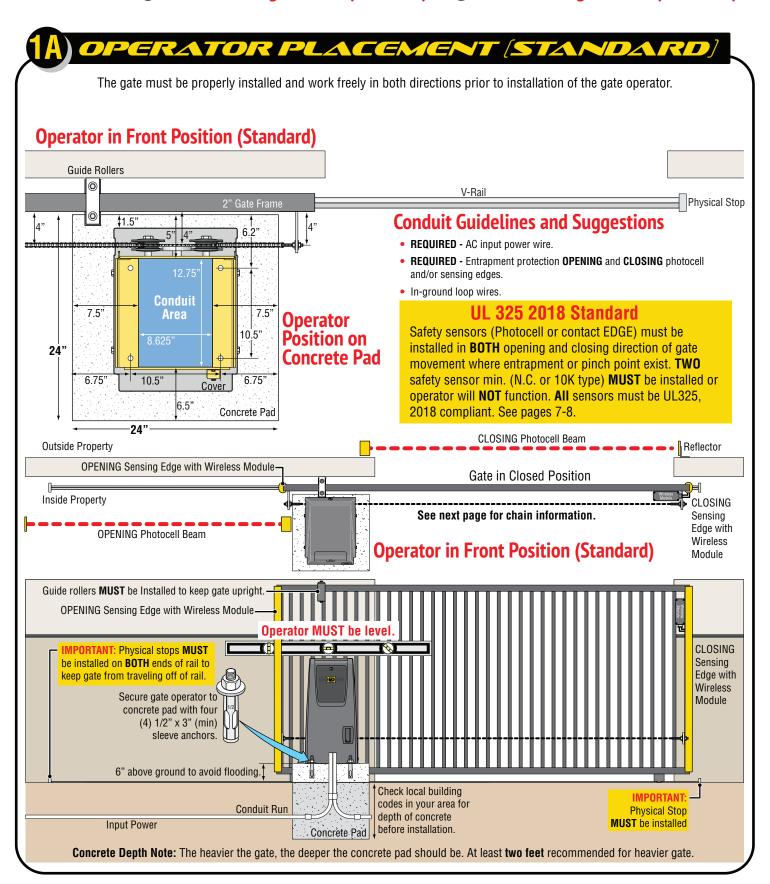
- UL 325 Type A Inherent (ERD sensor)
- Inputs for NORMALLY CLOSED (N.C.) and 10K Type UL 325 Type B1 (photo cell) and Type B2 (sensing edge)

TWO Entrapment protection sensors MUST be installed, ONE in EACH direction of gate travel or operator will NOT function.



### STEP-BY-STEP INSTALLATION

Choose either (A) Front Mounting Position (Standard) or (B) Rear Mounting Position (Alternate).



# 1A

# CONNECT CHAIN TO GATE (STANDARD)

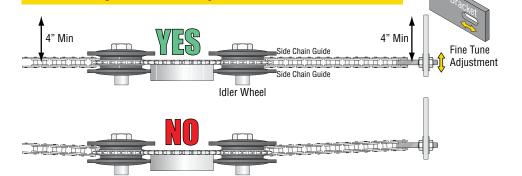
# **Top View of Operator**

NOTE: 25 ft of #50 nickel plated chain included.

**IMPORTANT**: Physical stops **MUST** be installed on **BOTH** ends of gate rail to keep gate from traveling off of rail.



IMPORTANT: Operator and chain MUST be parallel to gate or the idler wheels could fail. Use the "Fine Tune" adjustment on the gate bracket connection bolt and make sure the chain runs through the idler wheels without binding on the side chain guides.





Operator is too far from gate. Chain is NOT parallel to gate.

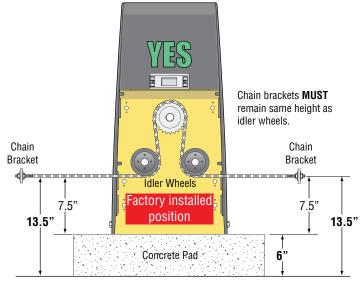


Operator is too close to gate. Chain is NOT parallel to gate.

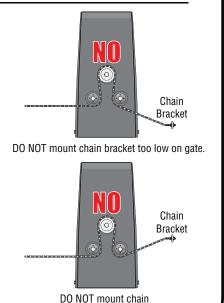


Operator is NOT parallel to gate. Chain is NOT parallel to gate.

# **Back View of Operator**



NOTE: The chain should sag no more than one (1) inch per 10 feet of travel. Do not over tighten the chain.

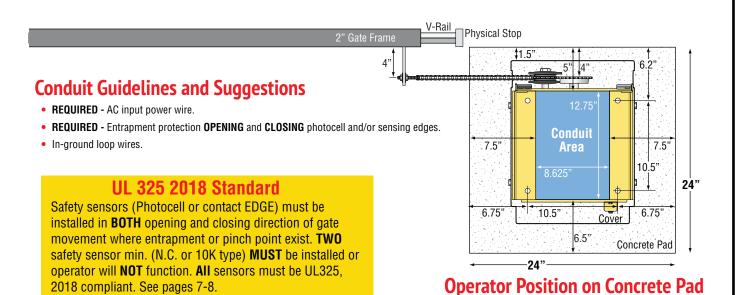


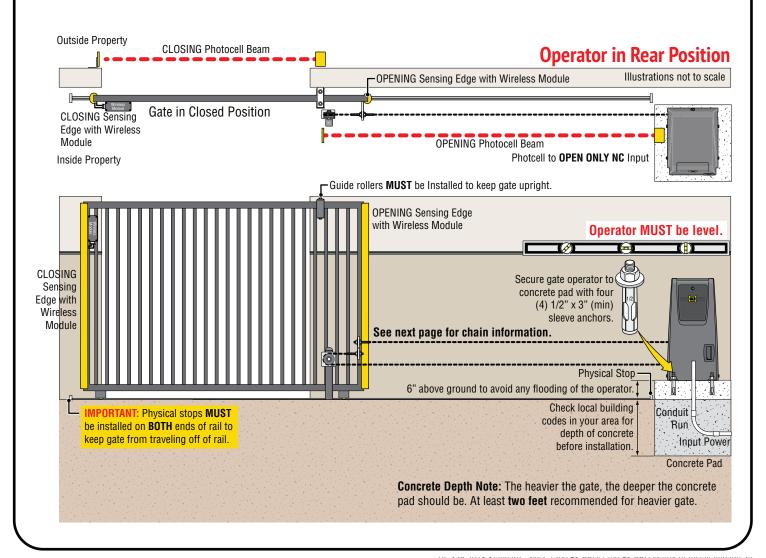
bracket too high on gate.

**Operator in Front Position (Standard)** 

# 1B) REAR MOUNTING POSITION [ALTERNATE]

The gate must be properly installed and work freely in both directions prior to the installation of the gate operator. The chain is not visible when looking from outside of the property.

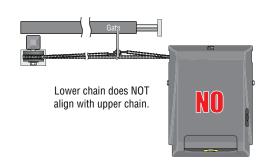




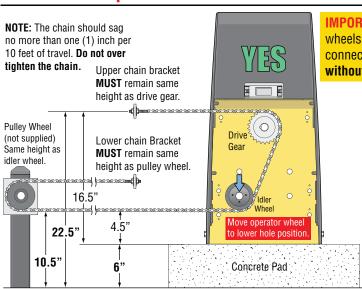
# 1B) CONNECT CHAIN TO GATE [REAR POS]

# **Top View of Operator**

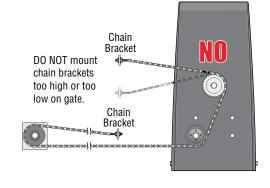




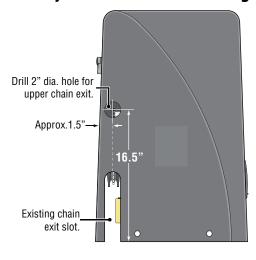
# **Back View of Operator**

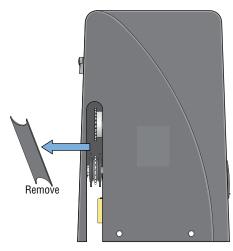


**IMPORTANT:** Operator and chain **MUST** be parallel to gate or the idler wheels could fail. Use the "Fine Tune" adjustment on the gate bracket connection bolt and make sure the chain runs through the idler wheels **without binding** on the side chain guides.



# **Modify Cover for Rear Mounting Position**

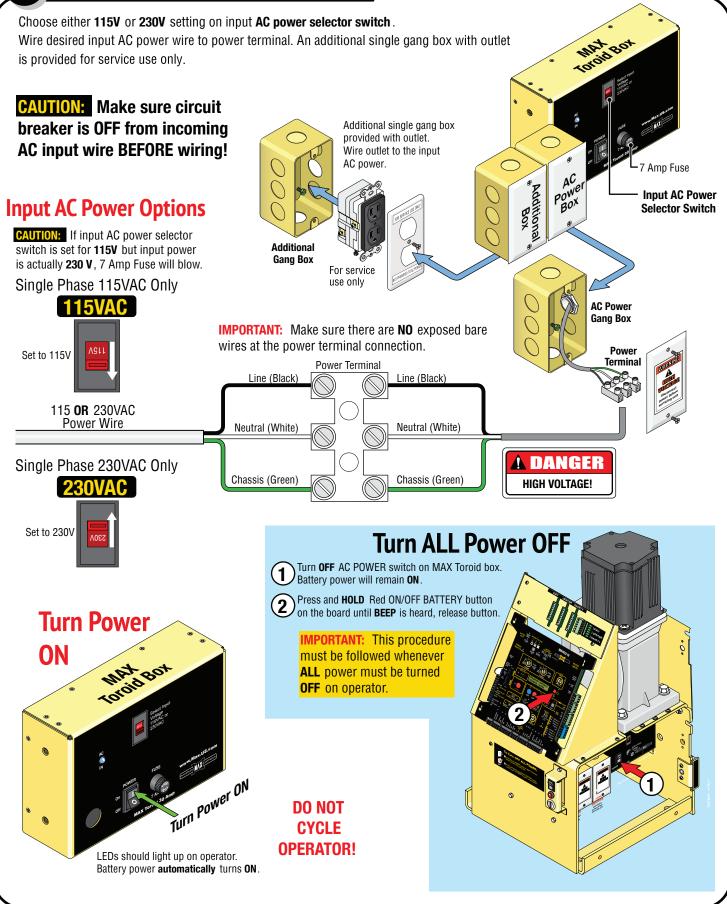




Cut out cover between new hole and existing chain exit slot.

Make sure cuts are plumb with existing chain exit slot.

# 2 ACINPUT POWER



3 GROUND OPERATOR

# **Operator MUST be Properly GROUNDED**

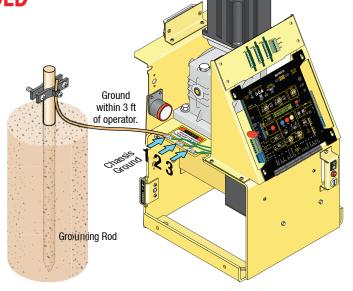
**IMPORTANT:** Operator MUST be grounded in lightning prone areas or warranty will be **VOIDED!** 

### WARNING

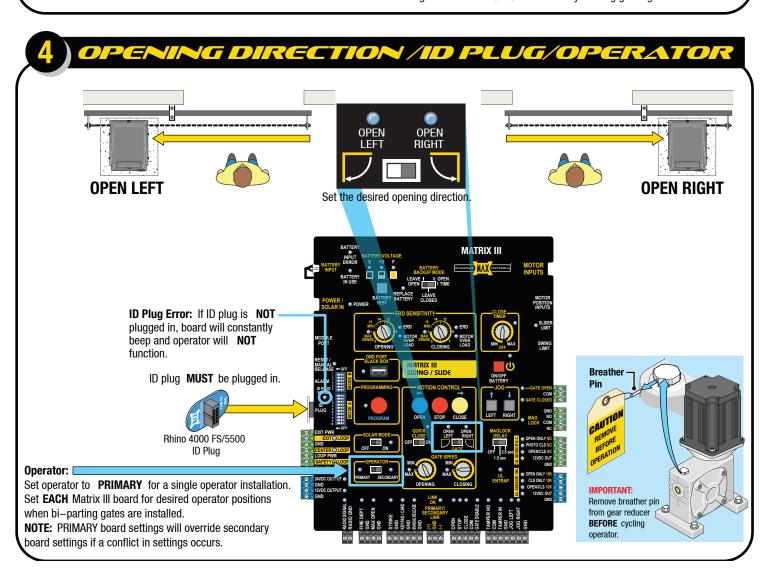
connect chassis to ground rod for lightning protection

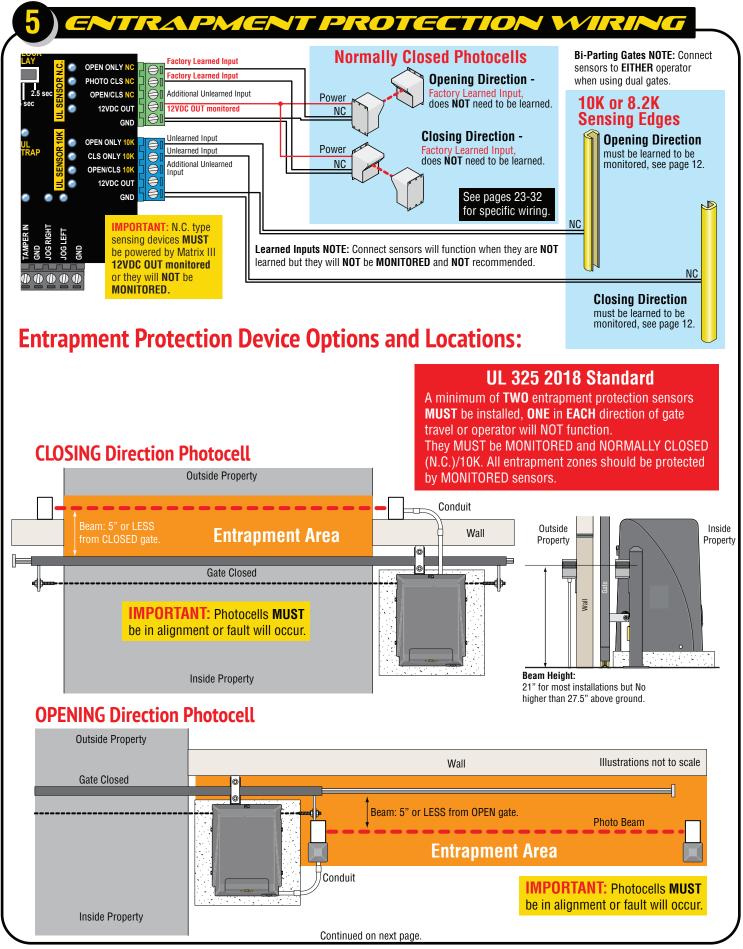
Proper grounding of this gate operator is a requirement for
LIGHTNING PROTECTION in lightning prone areas. To be effective,
ground connections should be made with a
volt insulated wire to a ground point within operator. The ground point must be at an
metallic cold water pipe that runs in the earth, or a
grounding rod.

**NOTE:** Consult city codes for AC line wiring. Beware of existing underground services.



Any of the **THREE** Chassis Grounds can be used. They are located next to the gear reducer. **DO NOT** remove any existing green ground wires.

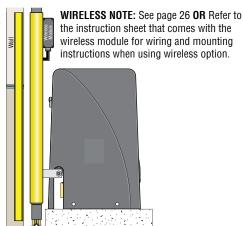




# 5 CONTINUED

# **Entrapment Protection Device Options and Locations:**

# **Sensing Edges**



# The following is a list of recommended accessories for the MAX Slide PRO Operators.

Omron E3K-R10K4-10R Photocell EMX IRB-MON Photocell (Thru-Beam) EMX IRB-RET Photocell (Reflector)

EMX Wireless Edge Link WEL-200T / WEL-200R Enforcer E931-S50RRGQ Photocell (Reflector)

Enforcer E960-G90GQ Twin Beam (Thru-Beam)

Miller Edge Prime Guard Photocell (Thru-Beam)

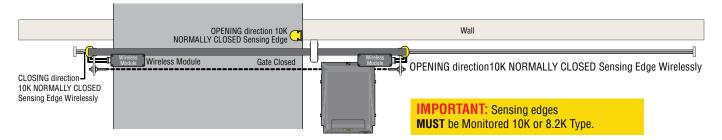
Miller Edge GEM-104 10K to NC Converter Miller Edge R-Band Wireless Edge Unit

P/N: RB-G-RX10 & RB-TX10

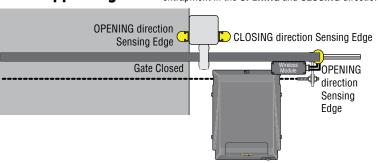
Transmitter Solutions IGAZER50LR-UL Photocell (Reflector)
Transmitter Solutions IGAZESR66HD Photocell (Thru-Beam)
Transmitter Solutions Wireless Edge Sensor Model: RCO0900

P/N: IGAZEREKIT-UL

ASO Edge MAX Mini Edge Contact Edge Sensor ASO Edge Thin Edge MAX Edge 1 Contact Edge Sensor



**Self-Supporting Post** If a self-supporting post is being used, then sensing edges need to be installed on **EACH** side of the post to protect against entrapment in the **OPENING** and **CLOSING** direction of gate travel.

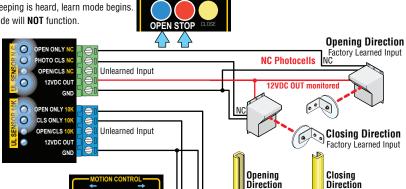


# OPENING direction Sensing Edge OPENING direction Sensing Edge OPENING direction Sensing Edge (Wireless)

### **Test Connected Sensors**

Test **ALL connected** entrapment protection sensors using learn mode:

- Press and HOLD the STOP button & then the OPEN button together until beeping is heard, learn mode begins NOTE: DO NOT press the OPEN button before the STOP button or learn mode will NOT function.
- LEDs should be ON for each connected entrapment sensor detected. If LEDs are NOT on for each connected sensor then they have a problem. Possible problems:
  - · Photocells are out of alignment
  - Photocells are wired wrong N.C. or N.O. depending on which type of photocells are used
  - Sensing edges are wired wrong Not 10K type edge sensor
  - · Sensor is bad
- Press STOP button again within 5 min. to end learn mode, beeping stops.
   NOTE: If STOP button is not pressed within 5 min. learn mode automatically end after 5 min.



Rev 08-30-2022

Unlearned Input

10K Sensing Edge:

Unlearned Input

# 6 PROGRAM VIRTUAL LIMIT SENSORS

# Gate operator OPEN and CLOSE buttons are disabled until virtual limits have been programmed.

If **OPEN** or **CLOSE** buttons are pressed and programming has not been done, Operator will beep and nothing will happen.

IMPORTANT: TO PROGRAM VIRTUAL LIMITS, MAGNET SENSORS MUST NOT BE PLUGGED INTO THE MATRIX 3 BOARD. MAGNET SENSORS PLUG INTO RIGHT SIDE OF THE BOARD towards the top on the INPUT LABELED Slider Limit. All Programing should be done on Primary operator.

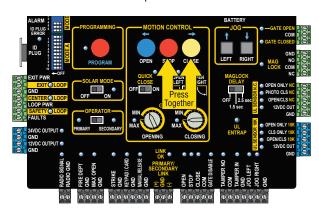
### Make sure the OPEN LEFT - OPEN RIGHT dip switch is set to the correct orientation.

If it is a **DUAL** gate, make sure its set correctly for each operator (primary and secondary.) If the gate is installed in a rear mount configuration, the **OPEN LEFT - OPEN RIGHT** dip switch may be opposite. In this scenario you can check by pressing the jog buttons, for example, if you press jog left and its opening, then the switch should be set to open left.

# 1. Erase Current Virtual Limits

**PRECAUTION:** Ensure any previous limits that are set from the factory are erased.

- On PRIMARY operator, press and hold STOP and CLOSE buttons together.
   (Make sure to press STOP before you press CLOSE.)
- Once the operator beeps one time, then release the STOP and CLOSE buttons. (Limits have now been erased.)



# 2. Program Virtual CLOSE Limit

 Using the JOG LEFT or JOG RIGHT Button, move the gate (or gates) to the desired close position.



- Press and hold the PROGRAM and CLOSE buttons together (Make sure that the PROGRAM button is pressed before the CLOSE button.)
- Once the operator starts beeping (this should take several seconds) release the buttons.
- You should now see the PROGRAM LED flash simultaneously with the GATE CLOSED LED.
- Now press the PROGRAM BUTTON (the close limit(s) are now learned.)

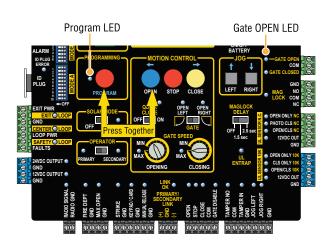
# Program LED Gate CLOSE LED G

# 3. Program Virtual OPEN Limit

 Using the JOG LEFT or JOG RIGHT button, move the gate (or gates) to the desired open position.



- Press and hold the PROGRAM and OPEN buttons together (Make sure that the PROGRAM button is pressed before the OPEN button.)
- Once the operator starts beeping (this should take several seconds) release the buttons.
- You should now see the PROGRAM LED flash simultaneously with the GATE OPEN LED.
- Now press the PROGRAM BUTTON (the OPEN limit(s) are now learned.)



After the virtual limits have been programmed and at least **ONE** entrapment sensor has been installed in **EACH** direction, put the gate in the **CLOSED** position:



Manual Switch

Disconnect IMPORTANT: Manual Disconnect Switch MUST be OFF. (see page 14 for more information about switch)

1. Push **OPEN** button to cycle gate to open position. Operator cycles slowly while learning position.



2. Then push **CLOSE** button to cycle gate to closed position. Operator cycles slowly while learning position. Gate positions have now been learned.



Typically set to MAX, LEDs ON



After gate positions have been learned, the gate will cycle at the speed set on "GATE SPEED" settings.

# CAUTION: Keep pedestrians and vehicles clear of the gate while adjusting sensors.

The ERD Sensor - Electronic Reversing Device (Type A) MUST be adjusted for the OPEN and CLOSE gate cycles.

When the gate encounters an obstruction during the **CLOSE** cycle, it will reverse to the open position and **PAUSE** the gate. An input command (press remote button or exit loop) is needed **BEFORE** the gate will reset and close again.

When the gate encounters an obstruction during the **OPEN** cycle, it will reverse approximately 6 inches and **PAUSE** the gate. An input command (press remote button or exit loop) is needed **BEFORE** the gate will reset and open again.

For the **ERD Sensitivity** to function correctly:

Gate positions must be learned BEFORE adjusting the ERD Sensitivity. See above.

16 sensitivity setting positions in EACH direction. NO mechanical hard stops for knobs.





# **Typical Settings:**



### Position 13:

Typical gate setting.

**IMPORTANT:** When satisfied with ERD adjustment, cycle the gate 3 or 4 times to make sure that the ERD sensor does not falsely trigger during normal gate operation. Re-adjust if this happens.



### Position 16:

- Heavy gate setting.
- Long gate setting.
- · Cantilever gate setting.
- Uphill gate setting.
- High wind area gate setting.

**CAUTION:** Position 16 results in gate exerting **MAXIMUM force** before reversing direction.

# **Adjusting ERD in EACH direction:**



A. Turn knob until blue LED lights up. Maximum sensitivity reached,

Position 1 - Too sensitive for most gates.

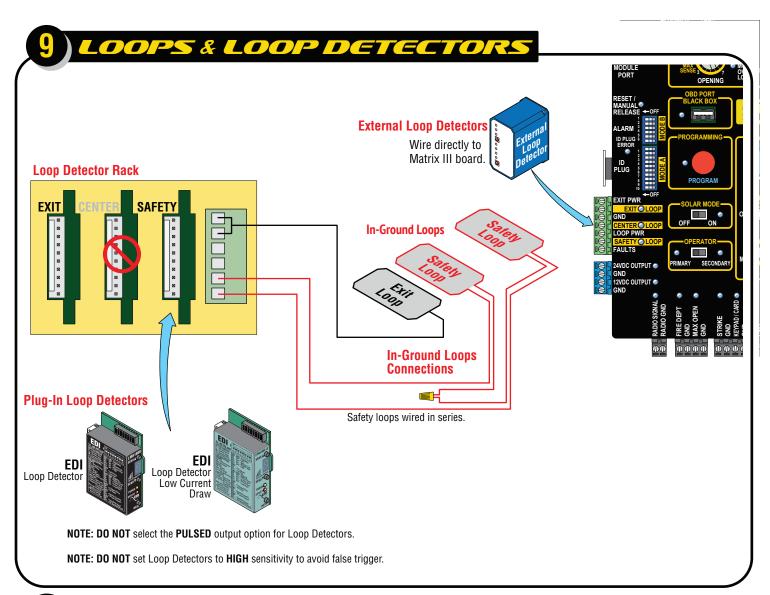


B. Turn knob counter-clockwise to reduce gate sensitivity while testing ERD until desired results is attained.

(LED remains OFF for all but position 1)

If alarm sounds while adjusting ERD, press **STOP BUTTON** to shut-off alarm.





# AATRIX III

### **Battery Back-Up Mode**

LEAVE OPEN - After a power failure, gate will continue to operate until battery power is drained. At this point, the next open command, gate will remain OPEN. Gate will automatically close after AC power is restored if close timer is ON.

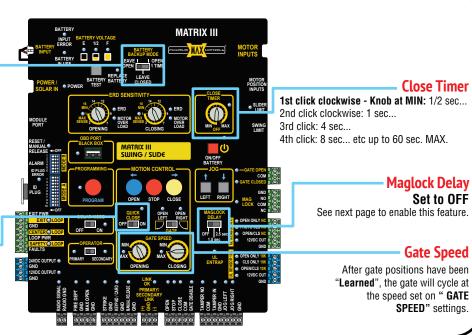
**LEAVE CLOSED** - After a power failure, gate will continue to operate until battery power is drained. At this point, gate will remain CLOSED.

OPEN 1 TIME - After a power failure, gate automatically OPENS and REMAINS OPEN. When power is restored, gate will automatically close.

### Ouick Close -

Turned OFF - Close timer will close the gate at its

Turned ON - (In-ground loops required) OPENING gate will stop and close after vehicle clears safety loop, preventing UNAUTHORIZED entry.



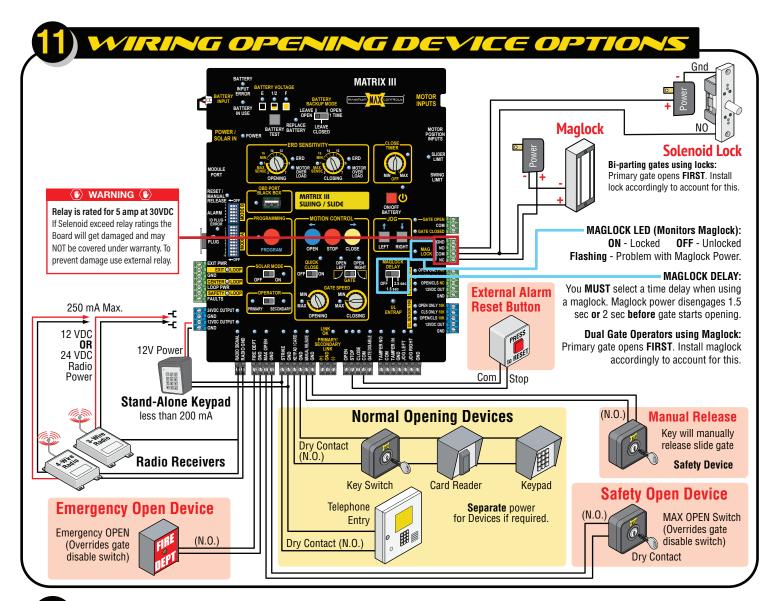
**Close Timer** 

**Maglock Delay** 

Set to OFF

**Gate Speed** 

SPEED" settings.



# 2 LEARN UNLEARNED SENSOR INPUTS

# Indicated Inputs MUST be "LEARNED" before gate operator will MONITOR those sensors.

- 1. Sensors that have been wired to indicated inputs MUST be "LEARNED" BEFORE they will be MONITORED.
- 2. Press and HOLD the STOP button & then the OPEN button together until beeping is heard, learn mode begins.

  DO NOT press the OPEN button before the STOP button or learn mode will NOT begin (no beeping).

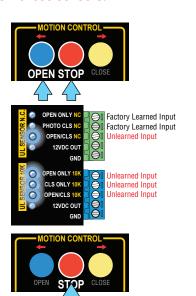
NOTE: Sensors wired to the PHOTO CLS NC input and OPEN ONLY NC input do NOT need to be "Learned". They are "AUTOMATICALLY MONITORED".

- LEDs WILL turn ON for each detected "LEARNED" sensor that has been wired to the inputs.
   If a sensor's LED is NOT on, that sensor has a problem and it MUST be corrected before continuing.
   Possible problems:
  - Photocells are out of alignment
  - Photocells are wired wrong N.C. or N.O. depending on which photocells are used
  - Sensor is bad

When all LEDs are **ON** that should be **ON**, proceed to next step.

Press STOP button again within 5 min. to learn sensors and end learn mode, beeping stops.
 Wired "Learned" Inputs will now be MONITORED.

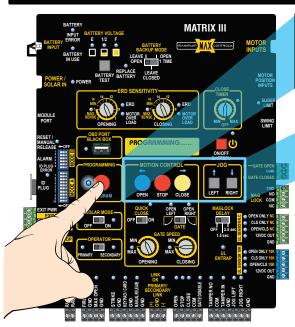
**NOTE:** If **STOP** button is not pressed within 5 min., learn mode terminates. If no "**LEARNED**" sensors are detected then factory default setting is restored (Inputs will **NOT** be Monitored).

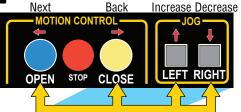


Rev 08-23-2022

# **ADDITIONAL FEATURES**

# PROGRAMMING





# **Programming Buttons**

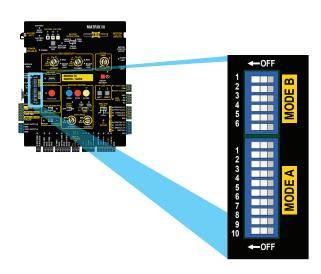
To enter **PROGRAM** mode, **press and hold PROGRAM** button for 5 seconds. Follow instructions on-screen using the 4 buttons shown above to program with. Press ONLY **PROGRAM** button **again** to end programming when finished.

In PROGRAM mode, you can do the following:

- Scroll through most recent errors.
- · View input voltage (DC voltage).
- · View average current gate consumption.
- · View cycle count.
- Program date and time.
- · Turn on/off other advanced features.

### DIP-SWITCH SETTINGS





Set desired features using DIP-switches.

### **Dual Gate Operators NOTE:**

**Primary** operator DIP-switch settings **ONLY** (settings ignored on secondary Matrix III)

MODE B Switches	1	Open Relay Pulsed 0		Open Relay ON when gate open Open Relay Pulsed when gate open	
	2	Solenoid Control Relay	OFF	For Maglock: Mag lock relay will trigger BEFORE closed limit is reached.	
			ON	For Solenoid: Mag lock relay will trigger AFTER closed limit is reached.	
	3	Slider Gate Speed	٥٢٢	8 in / sec (with Drive Sprocket 12 tooth)	
			OFF	12 in / sec (with Drive Sprocket 17 tooth)	
		RHINO 4000 FS	ON	12 in / sec (with Drive Sprocket 12 tooth)	
			011	18 in / sec (with Drive Sprocket 17 tooth)	
		No freeze on limit	OFF	Freeze motor on limit	V
_	4	(SLIDER ONLY)		Don't freeze motor on limit, unless back-drive slider	X
	5	MAX RHINO	OFF	OFF for MAX RHINO only	
			ON	ON for ALL operators (except MAX RHINO)	
	6	OR All other operators	ON	ON for ALL operators (including MAX RHINO)	
			OFF	No beeping when ONLY battery power and gate	

0000	MODE	7	Stop Input Polarity  Open Relay Polarity		Stop Input <b>NC-disconnect</b> from GND to activate Open Relay <b>CLOSED</b> when gate is open	
	2	7	Open Relay Polarity	ON	Open relay <b>OPEN</b> when gate is open	
		8	Wireless Pri/Sec Link		Wireless Pri/Sec link	X
		9	UL Closing Photo Anti-tailgate (PHOTO CLS NC input)	_	UL Closing Photo <b>Normal operation</b> UL Closing Photo <b>Anti-tailgate</b> wired to PHOTO CLS NC input <b>ONLY</b>	X
	ı			OFF	MUST be OFF	

### MANUAL RELEASE OPTIONS

# **Local Keyed Manual Disconnect**

The dynamic braking system is released for **15 minutes** when switch is turned **ON** and gate can be **manually pushed open**. After 15 minutes, the gate operator returns to normal operation. Turn this switch **OFF** after gate has been moved.

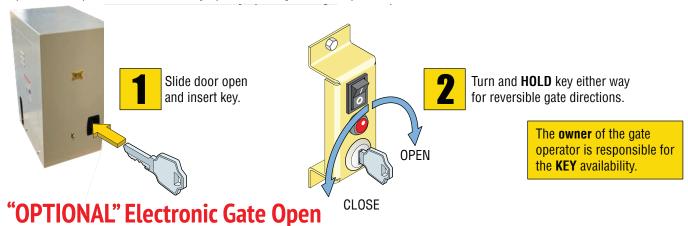


**SAFETY FEATURE:** If switch is **NOT** turned **ON**, the dynamic braking system, in closed position, will fight back if unauthorized manual opening is attempted.

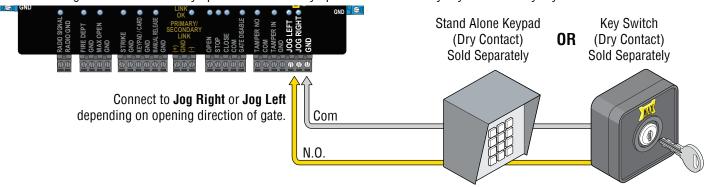
**Note:** If switch is **NOT** turned **OFF** after 15 minutes, gate operator returns to normal operation and will not allow gate to be pushed open again. To re-activate the switch when left **ON** after **15 minutes**, turn switch **OFF** then back **ON** again. Gate can be manually pushed open again.

# **Built-In Electronic Gate Open / Close**

The electronic gate open / close is used to disengage the operator's braking system for **15 minutes**. It is connected to the OPEN & CLOSE inputs of the operator to electronically open or close gate. See steps below.



Allows the gate to be electronically opened. Gate will fully open when activated by key switch or any dry contact command.

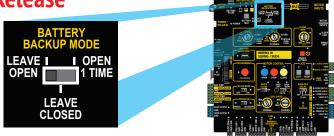


Install inside or outside of property.

# **Battery Back-Up Settings for Manual Release**

When the battery back-up is set to **LEAVE OPEN** or **OPEN 1 TIME**, the operator's braking system will be released allowing the gate to be **manually pushed open** in case of catastrophic failure.

The **LEAVE CLOSED** setting will **NOT** allow the gate to be pushed open unless the **MANUAL DISCONNECT** is turned on when catastrophic failure occurs.



# GATE TAMPER FEATURE

Many different safety devices can be wired to the GATE TAMPER. After device is wired to relay, it MUST be ARMED to function.

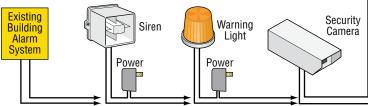
# **Wiring Gate Tamper**

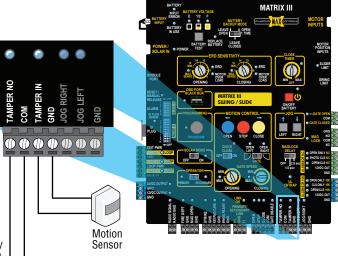
The **GATE TAMPER** can be used for various functions such as turning a warning light, siren or camera on when the gate is tampered with (Vandalized Gate).

The gate operator defines a "Vandalized Gate" as **UNAUTHORIZED** movement of the gate. This can occur if the chain is dropped and gate is manually moved from the **closed position** or the gate is forced open from the **closed position without authorization**.

**TAMPER NO/Com Relay:** Connect a warning light, siren, camera or an existing alarm system to relay.

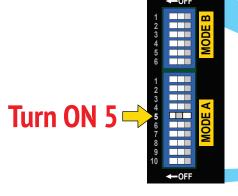
**TAMPER IN/GND Input:** Connect a sensor device to input. When Tamper In/GND gets triggered, device that is wired to Tamper relay (NO/Com) will activate.





# **Arm Gate Close Tamper (Turn ON)**

The **GATE TAMPER** is factory set to **OFF** (Unarmed). It **MUST** be turned **ON** (Armed) or safety device connected to the **GATE TAMPER** relay will **NOT** activate.



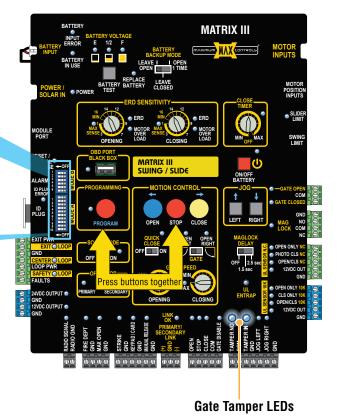
When **GATE TAMPER** is triggered, the **OPERATOR ALARM** and **GATE TAMPER** 

relay will activate. The operator will shut down all operating functions.

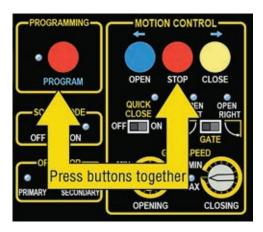
The alarm reset button **MUST** be pressed to turn **OFF** the alarm and reset the operator.

If **GATE TAMPER** is armed and relay is connected to an existing building alarm system, then they will get a triggering of their alarm system and should be notified of the situation.

Alarm Reset Button



### PARTIAL OPEN PROGRAMMING



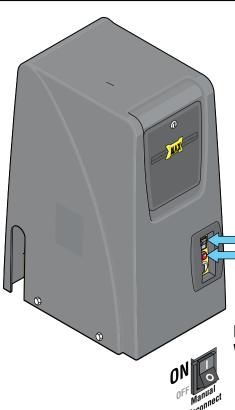
### To program partial open position on slider:

Open and close limits must be learned (Virtual limits or magnet sensor limits)

- 1. Gate must be in closed position.
- 2. Press and hold STOP + PROGRAM buttons simultaneously for 5 seconds until a beep is heard and program LED starts blinking.
- 3. Release STOP and PROGRAM buttons
- 4. Open gate to desired partial open position. (For single gate, open gate minimum 6ft. For dual gate, open gate minimum 4ft.)
- 5. Press PROGRAM button to record partial open position. (Program LED will stay on when partial open position is programmed.

To erase partial open: Press STOP + PROGRAM simultaneously for 5 seconds until the program LED turns off. (Gate must be in closed position.)

### DROPPING THE CHAIN - GATE TAMPER IS ARMED [ON]



The **GATE TAMPER** is factory set to **OFF** (Unarmed). See previous page for more information about **ARMING GATE TAMPER**.

If an existing alarm system (Building alarm system) is connected to the **GATE TAMPER** relay (see previous page), notify proper authorities **BEFORE** dropping the chain.

Manual Disconnect
Alarm Reset Button

PROPER Dropping of Chain while GATE TAMPER is ARMED:

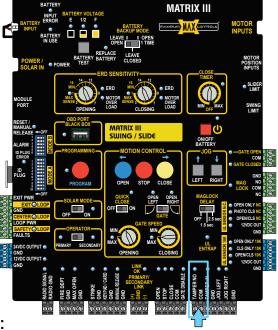
- **1.** Turn Manual Disconnect **ON** to disable operator alarm.
- 2. Drop the Chain.
- 3. GATE TAMPER relay WILL be activated.
- 4. Service operator.
- 5. Reconnect the chain to gate.
- 6. Turn Manual Disconnect OFF.
- **7.** Rearm an alarm system that may be connected to the **GATE TAMPER** relay.

### **IMPROPER Dropping of Chain (Vandalize):**

Manual Disconnect switch is NOT turned ON.

When the chain is improperly dropped (Vandalized), the **OPERATOR ALARM** and **GATE TAMPER** relay will activate. The operator will shut down all operating functions.

The alarm reset button **MUST** be pressed to turn **OFF** the alarm and reset the operator. If **GATE TAMPER** relay is connected to an existing building alarm system, then they will get a triggering of their alarm system and should be notified of the situation.

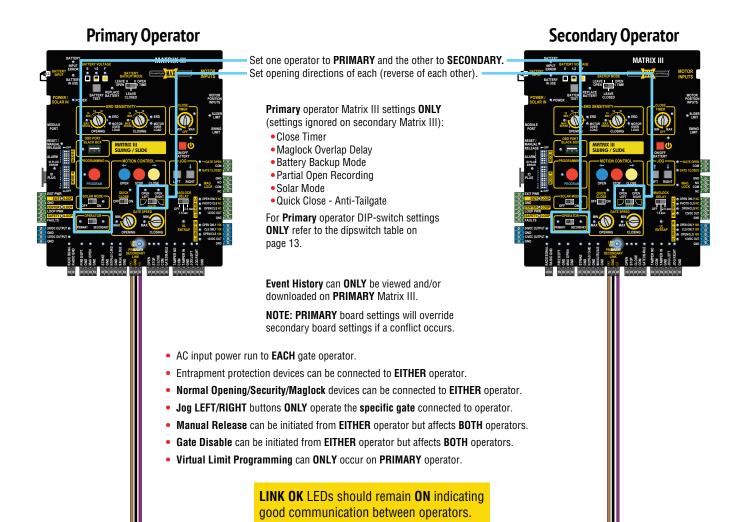


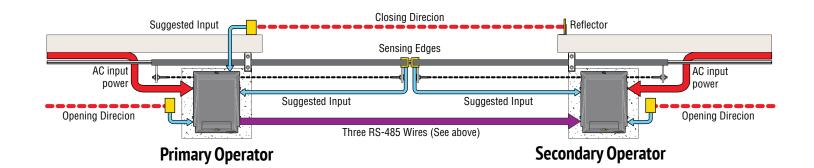
Gate

**Tamper** 

Relay

# DUAL GATE OPERATORS WIRING





Primary RS-485 (+) to Secondary RS-485 (+)
Primary RS-485 (-) to Secondary RS-485 (-)
Primary RS-485 GND to Secondary RS-485 GND

NOTE: The Alarm Shut-Off "STOP" button can be pressed on EITHER gate operator.



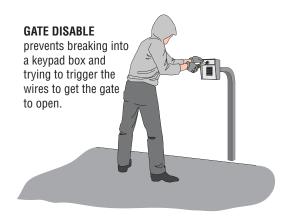
# GATE DISABLE FEATURE

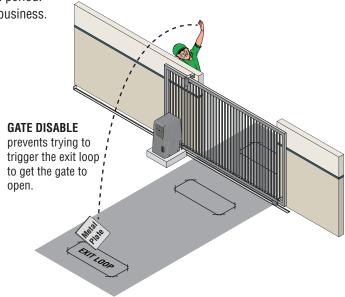
This unique **GATE DISABLE** feature is useful when the gated area needs to be secured from **ALL** but emergency and/or authorized vehicle entry. Some examples are:

Residential home vacation period.

• During closed hours of a business.

The **GATE DISABLE** feature will allow the FIRE DEPT/MAX and RADIO inputs to operate but nothing else. It helps with some major security problems that can occur when no one is available to monitor the property.





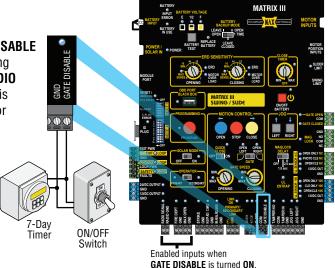
**IMPORTANT:** It is **NOT** recommended activating **GATE DISABLE** while persons are present inside the property.

# Wiring Gate Disable

An ON/OFF switch or 7-Day timer devices can be connected to the **GATE DISABLE** input. When these devices are turned ON, they will **DISABLE** normal opening devices such as keypad, exit loop etc. The **FIRE DEPT/ MAX OPEN** and **RADIO** inputs will remain enabled when **GATE DISABLE** has been turned ON. This is useful when the gated area needs to be secured from ALL but emergency or authorized vehicle entry.

When GATE DISABLE is turned ON: The operator will beep for 3 minutes BEFORE arming itself. This allows time to turn ON GATE DISABLE and leave the property before it is armed.

When FIRE DEPT/MAX OPEN gets activated: Gate opens and GATE TAMPER relay will activate immediately.



When RADIO Input gets activated: Gate opens and GATE TAMPER relay will activate after 3 min. This allows time to turn OFF GATE DISABLE or disarm an existing building alarm system if connected.

### **Operator Shut Off**

We have also added the "operator shut off" feature to further protect Max Rhino 4000 FS against damage due to conditions such as gate being above capacity, gate binding, or gate getting off the track. This "operator shut-off' feature will temporarily disable the operator until the gate related issues mentioned above are properly addressed. Once the gate is functional, then the installer can reset the operator by pressing the UL RESET switch as shown.



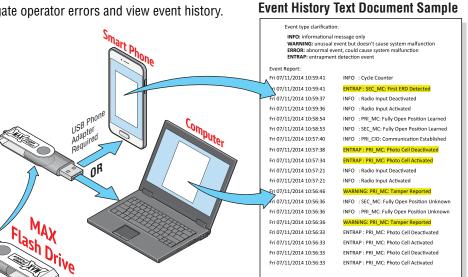
# TROUBLESHOOTING

This page and the next 3 pages can help troubleshoot problems that might occur after installation is complete.

# **ISB BLACK BOX PORT**

MATRIX III

Download a simple .txt file to troubleshoot gate operator errors and view event history.



Fri 07/11/2014 10:56:33

Fri 07/11/2014 10:56:33

Fri 07/11/2014 10:56:33

- 1. Plug MAX USB flash drive into **OBD port**. OBD LED will flash while file is downloading. Remove flash drive after LED stops flashing (up to 5 minutes to download).
- 2. Plug flash drive into any computer USB port **OR** smart phone using a USB phone adapter. The most recent 8000 events can be viewed. No special software required.

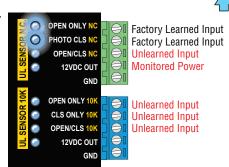
# TEST ENTRAPMENT SEN

Troubleshoot entrapment protection sensors:

- 1. Press and HOLD the STOP button & then the OPEN button together until beeping is heard, learn mode begins. NOTE: DO NOT press the OPEN button before the STOP button or learn mode will NOT function.
- 2. LEDs should be **ON** if an entrapment sensor is detected in **EACH** input. If LEDs are **NOT** on, sensors have a problem.

### Possible problems:

- · Photocells are out of alignment
- Photocells are wired wrong N.C. or N.O. depending on which photocells are used, see specific mfg instructions.
- Sensor is bad



IMPORTANT: Sensing devices MUST be powered by Matrix III or they will **NOT** be MONITORED.

ENTRAP : PRI\_MC: Photo Cell Activated

ENTRAP : PRI\_MC: Photo Cell Deactivated

3. Press STOP button again within 5 min. to end learn mode, beeping stops.

NOTE: If STOP button is not pressed within 5 min. learn mode automatically end after 5 min.

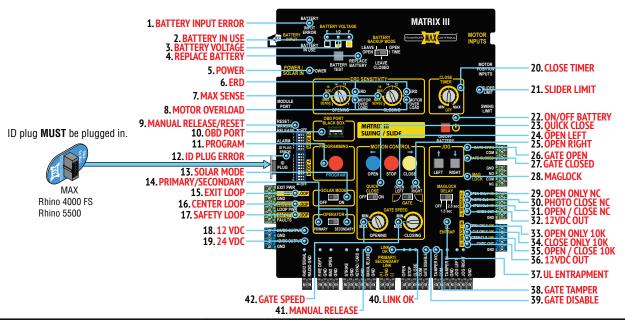


# GATE CYCLING TROUBLESHOOTING

# Use this table to help with troubleshooting AND operator LED troubleshooting on the next 2 pages.

Gate Symptom	Solutions (what to check)
Gate beeps but will not open or close for any command given.	Check GATE SHUTOFF switch, it should be OFF. Turn switch ON then OFF again, possible chain drop event and switch needs to be recycled. GATE DISABLE LED should be OFF.
Gate moves slowly.	<ul> <li>Check if OPEN and CLOSE Limits have been learned. Refer to "Learn Gate Positions" (see ).</li> <li>Check if GATE SPEED rotary dial is set to MAX position (LED on).</li> <li>Gate may be too heavy for operator (check for maximum gate weight for your model operator).</li> <li>Check if "BATTERY IN USE" LED is ON. If so, gate is on Battery back up mode and battery is running low.</li> </ul>
Gate beeps when opening and closing. Gate does NOT open.	<ul> <li>Operator may be in battery back up mode. Check if "Mode 1" switches are set correctly.</li> <li>Check if "Gate in Motion" Alarm feature is ON ("Mode 0" switches are set correctly).</li> <li>Check if Power LEDs are ON on both Matrix III and Toroid box. Check if "LINK ON" LED is ON.</li> <li>Check if PRIMARY GATE "open RIGHT / open LEFT" switch is set properly.</li> <li>Check if GATE SHUTOFF switch is OFF (GATE DISABLE LED should be OFF)</li> <li>Check if GATE DISABLE LED is ON. If so, check if GATE DISABLE input is active.</li> <li>Check if "PHOTO OPEN" LED or "OPEN/CLS" LED is ON or BLINKING. If so, check entrapment sensor wiring.</li> <li>Check if "BATTERY IN USE" LED is ON. If so, battery may be too low and gate is kept closed (BATTERY BACK-UP MODE switch set to "Leave Closed").</li> </ul>
Gate does NOT close.	<ul> <li>Check if Power LEDs are ON on both Matrix III and Toroid box. Check if "LINK OK" LED is ON.</li> <li>Check if "PHOTO CLS" LED is ON. If so, check entrapment sensor wiring and alignment.</li> <li>Check if any loops are active, check SAFETY LOOP or EXIT LOOP LED is ON.</li> <li>Check if any open command inputs are active (check if LED is ON on for: RADIO, FIRE DEPT, MAX OPEN, STRIKE, KEYPAD/RDR). Check device connected to the input that LED light is turned ON.</li> <li>Check if PRIMARY GATE "open RIGHT / open LEFT" switch is set properly.</li> <li>Check if GATE SHUTOFF switch is OFF (GATE DISABLE LED should be OFF)</li> <li>Check if GATE DISABLE LED is ON. If so, check if GATE DISABLE input is active.</li> <li>If "OPEN ONLY" LED or "OPEN/CLS" LED is ON or BLINKING. If so, check entrapment sensor wiring.</li> <li>If "BATTERY IN USE" LED is ON and BATTERY BACK-UP MODE switch is set to "Leave Open", then battery may be too low and gate is kept OPEN.</li> <li>If "BATTERY IN USE" LED is ON and BATTERY BACK-UP MODE switch is set to "OPEN 1-TIME", then if AC power is lost, gate will automatically open 1 time.</li> <li>If "CLOSE TIMER" is OFF, then gate will not close automatically. A close command (i.e radio, close) is required to close gate.</li> <li>Loop has a short or open. Measure loop resistance.</li> </ul>
Gate stops prematurely and beeps, moves in opposite direction.	<ul> <li>If "ERD" LED is ON, an obstruction (ERD event) is detected. If no apparent obstruction, select a less sensitive ERD setting.</li> <li>If "OPEN ONLY" LED is ON, entrapment sensor is triggered.</li> </ul>
Gate will stop before reaching desired limit setting.	<ul> <li>Gate Open and Close Limits have not been learned properly. Relearn limit positions using jog Right and jog Left.</li> <li>The magnet(s) are not installed in correct limit position on the chain.</li> <li>Only for OPENING gate (not during closing cycle): Check if PARTIAL OPEN feature is turned ON. Relearn partial open position or turn off PARTIAL OPEN feature.</li> </ul>
Gate stops abruptly while in motion.	<ul> <li>If "LINK OK" LED is OFF, then check wiring between Matrix III and Limit sensors.</li> <li>Check if "OPEN/CLS" LED is ON. If so, check entrapment sensor wiring.</li> <li>Motor hall sensor cable may be compromised. Unplug cable from Matrix III "Motor Inputs" and ensure wires are not broken and are crimped properly.</li> </ul>
Gate re-opens while closing.	<ul> <li>Check if closing photocell is misaligned with reflector (check photocell connected to "PHOTO CLS" input or "OPEN/CLS" input.</li> <li>Check if SAFETY LOOP is set too sensitive, then gate itself triggers SAFETY loop and reopens gate. Desensitize SAFETY LOOP detector.</li> </ul>
Gate does not learn new magnet positions.	• Use jog Right and jog Left buttons to learn new positions instead of using open or close buttons.

# MATRIX III LED TROUBLESHOOTING



Matrix III LED Problem Condition	Normal LED	Solution(s) for Problem Condition
"BATTERY IN ERROR" LED is ON.	1	"BATTERY Plug" not plugged in to "BATTERY IN" port.
"BATTERY IN USE" LED is ON	OFF	AC power is lost, operator is in battery back-up mode.
	2	Check if Toroid box AC POWER ON/OFF SWITCH is ON.
		<ul> <li>Measure power input DC voltage on Matrix 1 ("24V/GND" - 2-pin black connector), (expected reading 34 VDC if AC on, 25VDC if on battery back-up).</li> </ul>
"BATTERY VOLTAGE (E 1/2 F)" LEDs, only "E" is ON.	0FF <b>3</b>	Battery is very LOW. Check if AC power ON/OFF switch is ON. If so, check AC power.
"REPLACE BATTERY" LED is ON.	0FF <b>4</b>	Battery needs to be replaced if BATTERY TEST fails and "REPLACE BATTERY" LED is ON.
"BATTERY IN USE" and "POWER" LED are FLASHING	OFF / ON 2 / 5	Battery not plugged in to BATTERY INPUT port.
PRIMARY Matrix III "LINK OK" LED is OFF	ON	Check if limit sensors are plugged into PRIMARY MATRIX III "SLIDER LIMIT" input.
SECONDARY Matrix III "LINK OK" LED is OFF	<b>40</b> ON	• Check wiring between PRIMARY RS485 (+,-, gnd) and SECONDARY RS485 (+,-, gnd) terminals,
CEGGIADANTI IMALIAKTII EINIK GIK EED IG GIT	<b>40</b>	connect [(+) to (+)], [(-) to (-)] and [GND to GND].
		Check if limit sensors are plugged into SECONDARY Matrix III "SLIDER LIMIT" input.
"UL Entrap" LED is ON	ON <b>37</b>	<ul> <li>An entrapment event has occurred, check if an entrapment sensor was triggered (see if PHOTO CLS, OPEN ONLY, or OPEN/CLS LEDs are on).</li> </ul>
"ERD" LED is FLASHING	ON	An ERD event may have occurred. Check for gate obstruction.
	6	• ERD sensitivity is too high for application. Re-adjust ERD setting, (see 18).
"PHOTO CLS" LED is ON	OFF	• Sensor on PHOTO CLS or CLS ONLY 10K inputs (photocell or edge) may have detected an obstruction
"CLS ONLY 10K" LED is ON	30 / 34	while closing gate.  • Photocell on PHOTO CLS or CLS ONLY 10K inputs is misaligned with reflector.
"PHOTO CLS" LED is flashing	OFF	• Sensor on PHOTO CLS or CLS ONLY 10k inputs (photocell or edge) may not be wired properly, (see §).
"CLS ONLY 10K" LED is flashing	30 / 34	• Sensor is NOT a N.C. monitored sensor that is UL325 2018 compliant.
	•	• Sensor might need to be re-learned.
"ODEN ONLY" LED : ON		Sensor is damaged or malfunctioning.
"OPEN ONLY" LED is ON	OFF 29 / 33	<ul> <li>Sensor on OPEN ONLY input (photocell or edge) may have detected an obstruction while cycling gate.</li> <li>Photocell on OPEN ONLY input is misaligned with reflector.</li> </ul>
"OPEN ONLY" LED is FLASHING	OFF	• Sensor on OPEN ONLY input (photocell or edge) may not be wired properly, (see 5).
	29 / 33	• Sensor is NOT a N.C. monitored sensor that is UL325 2018 compliant.
	•	Sensor on OPEN ONLY is damaged or malfunctioning.
"MANY OFNIOF" LED : ON	0==	• Sensor might need to be re-learned.
"MAX SENSE" LED is ON	0FF <b>7</b>	MOST sensitive setting for ERD entrapment detection. Select a less sensitive setting (recommend level 10 thru 16)
"MANUAL RELEASE/RESET" LED is ON but	OFF	Connected external device to MANUAL RELEASE input is not working, check wiring. replace device.
manual release is not working	9 / 41	- He to 0000 quant history and away and a we haire downloaded to connected first drive. He to First
"OBD PORT" LED is FLASHING	0FF <b>10</b>	• Up to 8000 event history and error codes are being downloaded to connected flash drive. Up to 5 min.
"PROGRAM" LED is FLASHING	OFF	Program button has been pressed and programming mode is active. Press button again to leave
	11	programming mode.

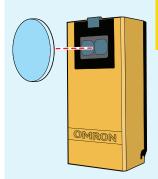
Table continued on next page

# MATRIX III LED CONTINUED

Matrix III LED Problem Condition	Normal LED	Solution(s) for Problem Condition
"ID PLUG" LED is FLASHING and board beeping	0FF <b>12</b>	Insert ID PLUG module that is tethered to chassis into "ID PLUG" connector.
"SOLAR MODE" LED is ON	0FF <b>13</b>	Operator is being powered by solar panel ONLY.
"OPEN/CLS" LED is ON	0FF <b>31</b>	<ul> <li>Sensor on OPEN/CLS input (photocell or edge) may have detected an obstruction while opening or closing gate.</li> </ul>
"OPEN/CLS" LED is FLASHING		<ul> <li>Photocell on OPEN/CLS input is misaligned with reflector.</li> <li>Sensor on OPEN/CLS input (photocell or edge) may not be wired properly, (see 5).</li> <li>Sensor is NOT a N.C. monitored sensor that is UL325 2018 compliant.</li> <li>Sensor on OPEN/CLS is damaged or malfunctioning.</li> <li>Sensor might need to be re-learned.</li> </ul>
"MOTOR OVERLOAD" LED is ON	0FF <b>8</b>	<ul> <li>Check if gate is binding against catch post or bracket in opened or closed position.</li> <li>Check if gate moves manually with low resistance throughout its full range of motion.</li> <li>Check if chain is installed inline with idle wheels in both OPEN and CLOSED positions.</li> </ul>
"EXIT" LOOP LED is FLASHING or constantly ON	0FF <b>15</b>	<ul> <li>Loop fault condition: Check if EXIT loop wires are connected into to loop input connector properly.</li> <li>Check if loop detector is inserted properly in Loop Rack slot.</li> <li>Set unique loop detector frequency for each loop detector used.</li> <li>Loop Detector might be defective. Replace defective loop detector.</li> <li>NOTE: RENO loop detector LED's flash as default, but function normally (ignore the flashing).</li> </ul>
"SAFETY" LOOP LED is FLASHING or constantly ON	0FF <b>17</b>	<ul> <li>Loop fault condition: check if SAFETY loop wires are connected into to loop input connector properly.</li> <li>Check if SAFETY loops are wired in series.</li> <li>Check if loop detector is inserted properly in Loop Rack slot.</li> <li>Set unique loop detector frequency for each loop detector used.</li> <li>Loop Detector might be defective. Replace defective loop detector.</li> <li>NOTE: RENO loop detector LED's flash as default, but function normally (ignore the flashing).</li> </ul>
"GATE DISABLE" LED is ON	0FF <b>35</b>	Check if "Manual Disconnect" switch is ON, Turn it OFF. If it is OFF, cycle the switch (ON then OFF).  Check if the chain is dropped. If so, gate is disabled for safety. Re-install chain and cycle the "Manual Disconnect" switch (ON then OFF) to enable operator.  Check if an external device is triggering GATE DISABLE input. Disconnect devices individually to determine possible false triggering of GATE DISABLE.
"MAG LOCK" LED is FLASHING	0FF <b>28</b>	<ul> <li>Maglock power is lost. Check if maglock power transformer is wired properly or needs to be replaced.</li> <li>Switch is set to delay but no maglock is connected. Set switch to OFF</li> </ul>
"GATE TAMPER" LED is FLASHING	0FF <b>34</b>	Gate was manually moved off of its CLOSED position causing Tamper Relay to trigger for few seconds.
"12VDC" LED is OFF. "24VDC" LED is OFF	ON <b>18 or 19</b>	<ul> <li>Check for a short in wiring to connected device. DO NOT power external keypads or telephone entry to this port (only use for radio receiver / photocell).</li> </ul>
"SLIDER LIMIT" LED is ON	0FF <b>21</b>	Only ON if factory installed plug is plugged in. Re-install plug into SWING LIMIT connection for swing gate operator.
"ON/OFF BATTERY" LED is OFF	ON <b>22</b>	Batteries are turned OFF. Turn toroid box AC POWER switch ON and batteries automatically turn ON.
"QUICK CLOSE" LED is ON	0FF <b>23</b>	Quick Close feature is turned ON. If this feature is not desired, turn quick close OFF.
"GATE SPEED" LEDs are ON but gate moves slowly.	ON <b>42</b>	<ul> <li>Check if OPEN and CLOSE Limits have been learned. Refer to "Learn Gate Positions" (see 1).</li> <li>ONLY Maximum settings will turn LEDs ON. All other settings, LEDs remain OFF.</li> </ul>

# **POST 2018 WITH Built-in Resistor**

# NORMALLY CLOSED (NC) Wiring to E3K Photocell



# **OPENING Direction Photocell (Reflector)**

**UL 2018 Label on packaging** 

\*\*\*\*NEW!!!\*\*\*

E3K with Built-In Resistor to comply with
UL325-2018 Requirements

\*\*Please consult enclosed wiring diagrams
and operator instruction manual\*\*

NOTE: To meet the UL 325 2018 standard, Type B1 Non–Contact sensor entrapment protection device MUST be MONITORED by the gate operator.

### **Installation Steps:**

- 1. Set switch to "LIGHT ON"
- 2. Wire 12V power to photocell
- 3. Wire OPEN ONLY NC to photocell NO2 Wire GND to photocell C2
- 4. Align photocell to reflector

OPEN ONLY N

PHOTO CLS NC

OPEN/CLS NC

OPEN ONLY 10K

CLS ONLY 10

OPEN/CLS 10K

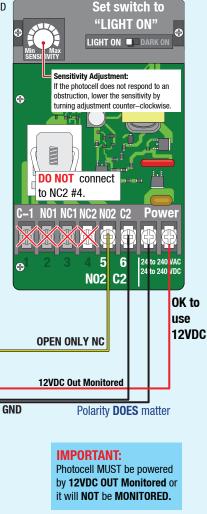
12VDC OUT

GND

=

12VDC OUT

5. Adjust sensitivity



For 10K Resistor E3K Photocell wiring see next page

# **POST 2018 WITH Built-in Resistor**

# NORMALLY CLOSED (NC) Wiring to E3K Photocell



# **CLOSING Direction Photocell (Reflector)**

**UL 2018 Label on packaging** 

\*\*\*\*NEW!!!\*\*\*\*

E3K with Built-In Resistor to comply with
UL325-2018 Requirements

\*\*Please consult enclosed wiring diagrams
and operator instruction manual\*\*

NOTE: To meet the UL 325 2018 standard, Type B1 Non–Contact sensor entrapment protection device MUST be MONITORED by the gate operator.

### **Installation Steps:**

- 1. Set switch to "LIGHT ON"
- 2. Wire 12V power to photocell
- 3. Wire PHOTO CLS NC to photocell NO2 Wire GND to photocell C2
- 4. Align photocell to reflector

OPEN ONLY NC

PHOTO CLS NC

OPEN/CLS NC

OPEN ONLY 10

CLS ONLY 10

OPEN/CLS 10K

12VDC OUT

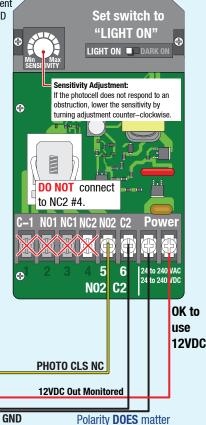
GND

12VDC OUT

91

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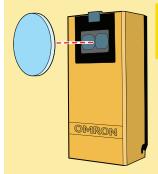
5. Adjust sensitivity



IMPORTANT:
Photocell MUST be powered by 12VDC OUT Monitored or it will NOT be MONITORED.

For 10K Resistor E3K Photocell wiring see next page

# PRE 2018 WITHOUT Built-in Resistor **NORMALLY CLOSED (NC)** Wiring to E3K Photocell

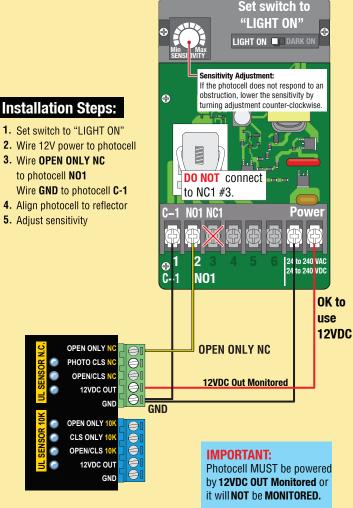


# **OPENING Direction Photocell (Reflector)**

NOTE: To meet the UL 325 2016 standard. Type B1 Non-Contact sensor entrapment protection device MUST be MONITORED by the gate operator.

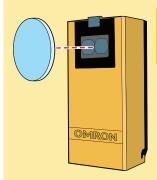
# Installation Steps:

- 3. Wire OPEN ONLY NC to photocell NO1 Wire GND to photocell C-1
- 4. Align photocell to reflector
- 5. Adjust sensitivity



NOTE: DO NOT use 10K Resistor included with photocell.

# PRE 2018 WITHOUT Built-in Resistor **NORMALLY CLOSED (NC)** Wiring to E3K Photocell



# **CLOSING Direction Photocell (Reflector)**

NOTE: To meet the UL 325 2016 standard, Type B1 Non-Contact sensor entrapment protection device MUST be MONITORED by the gate operator.

### **Installation Steps:**

- 1. Set switch to "LIGHT ON"
- 2. Wire 12V power to photocell
- 3. Wire PHOTO CLS NC to photocell NO1 Wire GND to photocell C-1
- 4. Align photocell to reflector

OPEN ONLY N

PHOTO CLS NC

OPEN/CLS NC

**OPEN ONLY 10** 

CLS ONLY 10K

OPEN/CLS 10

12VDC OUT

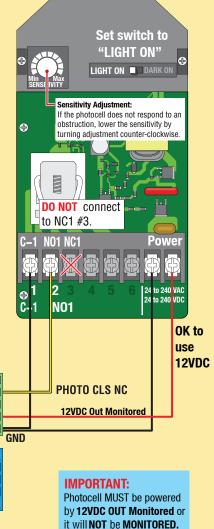
12VDC OUT

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ightharpoonset

5. Adjust sensitivity



**NOTE:** DO NOT use 10K Resistor included with photocell.

Rev 09-28-2023

# UL325-2018

# 10K Resistor wiring to E3K Photocell

(Use ONLY For OPENING Direction on 10K Port)

# Installation Steps:

- 1. Set switch to "LIGHT ON"
- 2. Wire 12V power to photocell
- 3. Wire OPEN ONLY 10K to photocell NC1 Wire GND to photocell C-1
- **4.** Align photocell to reflector

OPEN ONLY N

PHOTO CLS N

OPEN ONLY 10K

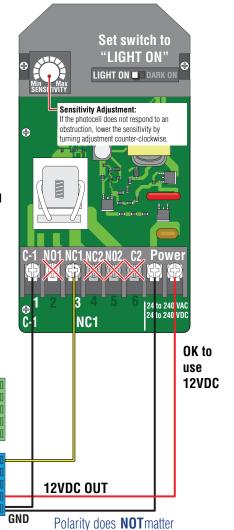
OPEN/CLS 10K

12VDC OUT

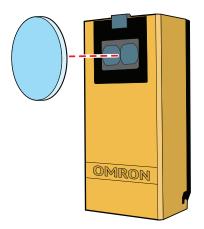
12VDC OUT

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5. Adjust sensitivity



# **OPENING Direction Photocell (Reflector)**



### **UL 2018 Label on packaging**



NOTE: To meet the UL 325 2018 standard, Type B1 Non-Contact sensor entrapment protection device MUST be MONITORED by the gate operator.

# EMX WEL-200 Wiring Guide FOR MAX PRO SERIES



# RECEIVER WEL-200R

OPENING TRANSMITTER



ETTX WEL-200R

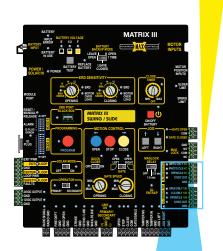
Wireless Edge Lina

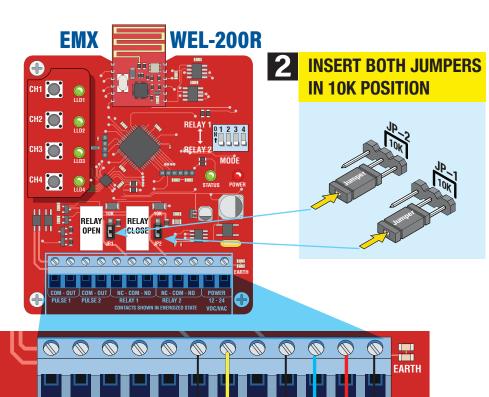
**CLOSING TRANSMITTER** 

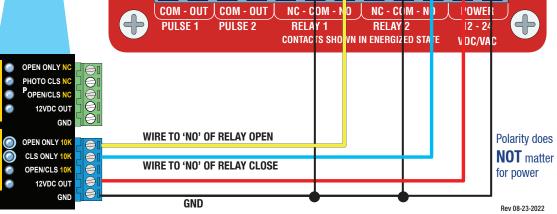
**WEL-200T** 

**WEL-200T** 

1 WIRE WEL-200R
OPEN & CLOSE RELAYS
TO MATRIX III
10K SENSOR INPUTS







# **CONNECTING RECEIVER (WEL-200R) TO TRANSMITTER (WEL-200T)**



Connecting is a two step process. First, on the receiver, press and hold the channel assignment switch until the green status LED begins rapidly flashing, then release; this will clear any existing assignment for that particular channel. Hold down the connection switch on the transmitter. If it is not currently connected to a receiver, it will begin flashing rapidly until successfully connecting. Detailed instructions are given below.



**NOTE:** If there are no existing connections, the *receiver's* status LED will blink rapidly while it is finding a clean operating frequency (this can last a few seconds)

After initialization, the system status LED will flash on/off once every 2 seconds

# **STEPS**

1



Set each channel to the desired OPEN/CLOSE direction function using the MODE dip switch If a DIP switch is in the OPEN position, then that channel will trigger the OPEN Relay on receiver. Otherwise, it will trigger the CLOSE Relay.





Install 2 AA Lithium batteries in the WEL-200T (transmitter)

The green LED on the transmitter will quickly flash 2x every two seconds

3



Install a properly terminated edge to the *transmitter* (8.2k or 10k termination)





On the *receiver*, hold down the desired channel assignment switch until all four channel LEDs activate and the system status LED begins flashing rapidly, then release the switch.





On the *transmitter*, hold down the connection switch (next to the terminal block)

The LED on the *transmitter* will begin flashing rapidly after ~4 seconds



Upon successful connection, the LED will flash once every two seconds If the *transmitter* fails to connect, it will return to its initial state, with the LED flashing twice every two seconds. If this occurs, repeat steps above.









# **TFSTING**

Without activating the edge, observe the channel status LED, it should be OFF.

When the edge is activated, the *receiver* channel status LED will turn on and the corresponding OPEN/CLOSE direction output will activate. The *transmitter* status LED will blink once every *second* when the edge is activated. If the channel does not exhibit this behavior, double check the edge wiring/termination and transmitter batteries.

# **FACTORY RESET**

Power down receiver. Hold channels 1 and 4 down simultaneously while powering receiver back up.

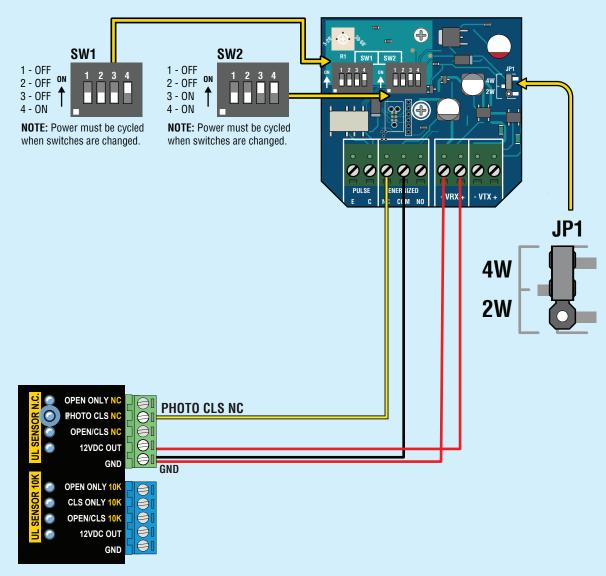
# EMX IRB-RET2 WIRING



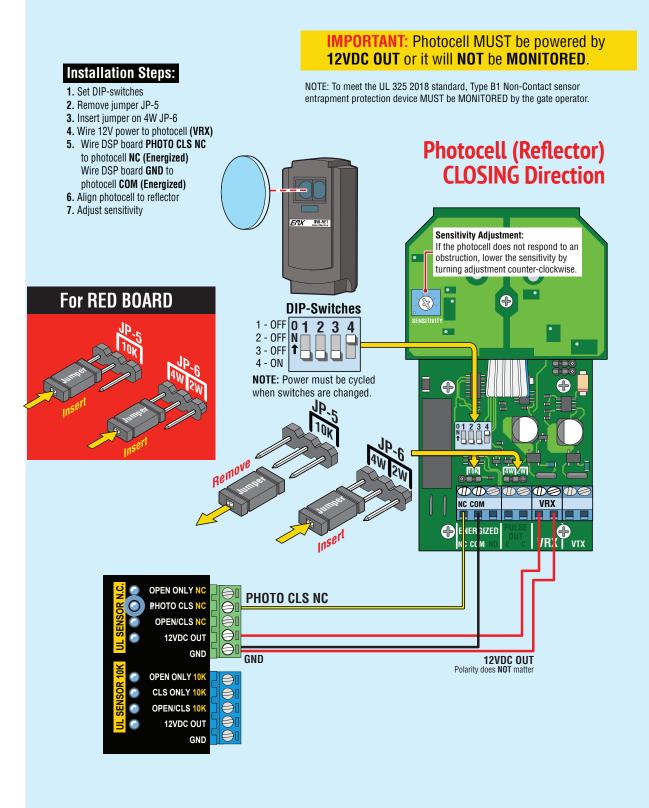
# **IMPORTANT:** Photocell MUST be powered by **12VDC OUT** or it will **NOT** be **MONITORED**.

NOTE: To meet the UL 325 2018 standard, Type B1 Non-Contact sensor entrapment protection device MUST be MONITORED by the gate operator.

# Photocell (Reflector) CLOSING Direction

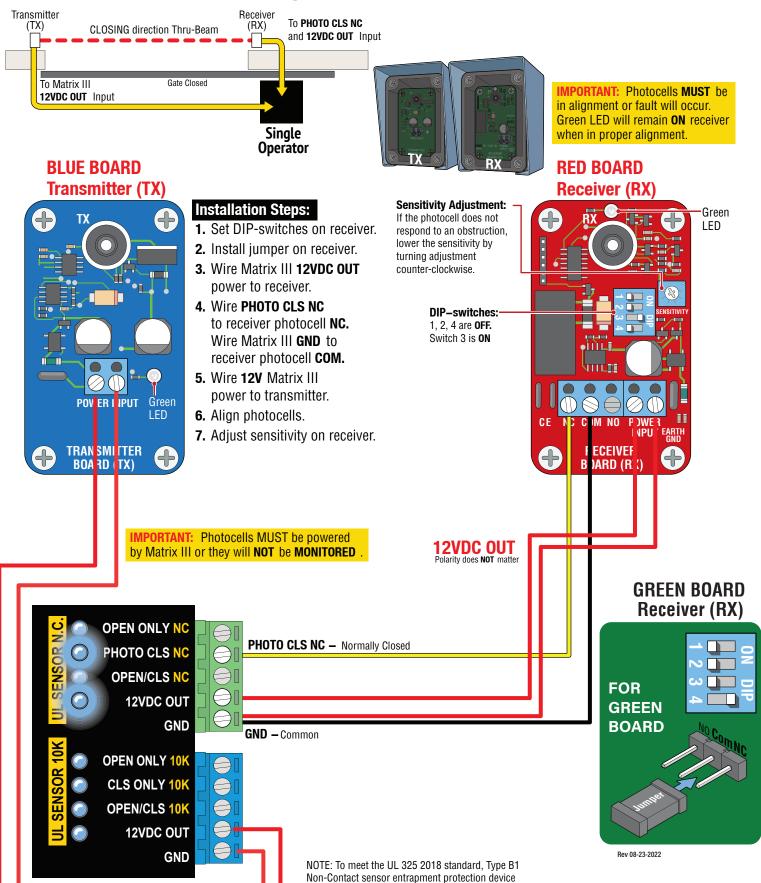


#### EMX IRB-RET WIRING



#### Blue Transmitter (TX) / Red Receiver (RX) Boards

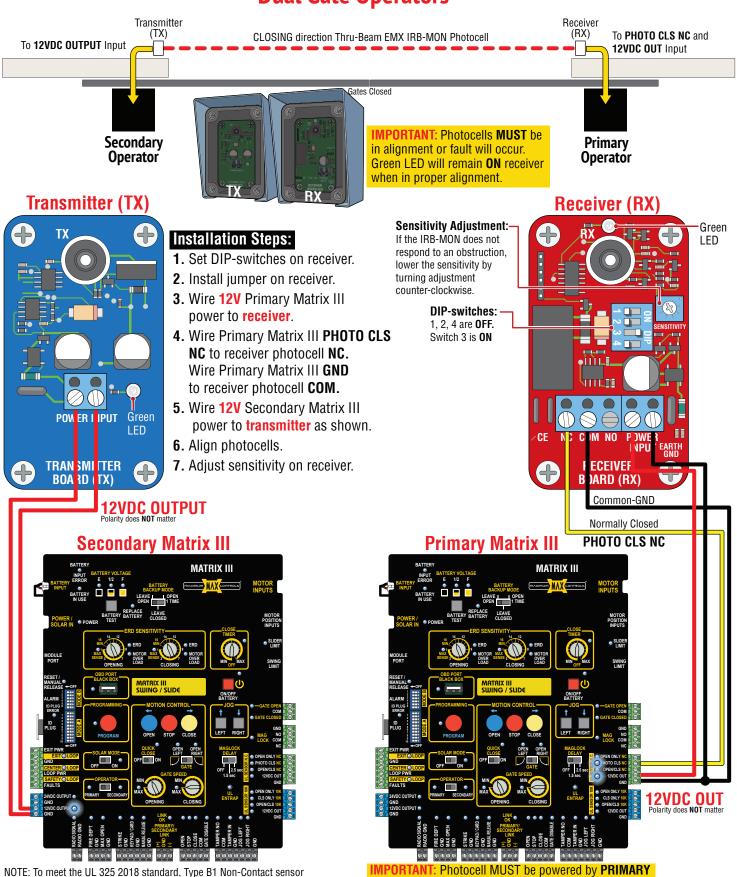
### Photocell (Thru-Beam) CLOSING Direction **Single Gate Operator**



MUST be MONITORED by the gate operator.

entrapment protection device MUST be MONITORED by the gate operator.

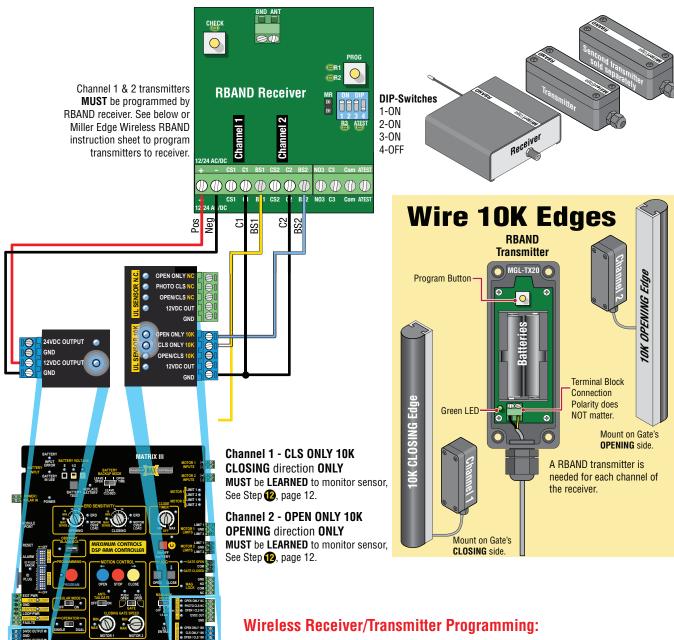
### Photocell (Thru-Beam) CLOSING Direction **Dual Gate Operators**



Rev 08-23-2022

Matrix III or they will **NOT** be **MONITORED**.

#### MILLER RBAND MONITORED WIRELESS



- 1. Make sure receiver and transmitters have power.
- 2. Green power LED will be blinking on channel 1 transmitter (unlearned).
- To enter learn mode, press and hold the receiver program button for ~2 seconds until the R1 LED turns on, then release the button.
- 4. Press the transmitter program button for ~2 seconds. The receiver will beep. Wait 10 seconds for an additional beep to complete programming.
- **5**. To program a transmitter to channel 2, press and hold the receiver program button until the second beep, then release the button. The R2 LED should be on. Repeat step 4 for channel 2 transmitter.

**ERASE PROGRAMMING.** If you need to replace a transmitter or you have any other programming issues, you may need to erase the receiver.

- 1. To erase transmitters programmed into the receiver, use a screwdriver to short the two pins marked MR next to the DIP-switches.
- 2. While shorting the pins, press and hold the program button for several seconds; you will hear a series of 10 beeps followed by a rapid chirping sound.
- 3. When the chirping stops, release the program button. Wait ~10 seconds and you will hear 2 beeps. The receiver is now ready to be reprogrammed.

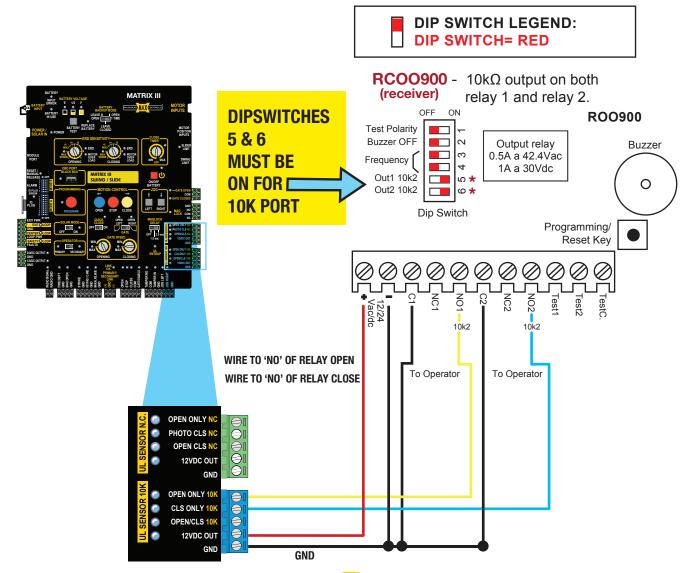
# Transmitter Solutions iGaze RE Wireless Edge Transceiver Wiring Diagram





#### **QUICK START GUIDE**

BELOW IS THE MOST COMMON INSTALLATION

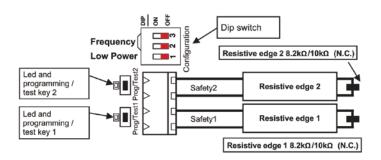




#### BELOW IS THE MOST COMMON INSTALLATION



TCOO900 - Both safety edges are  $8.2k\Omega$  (transmitter) or  $10k\Omega$  resistive

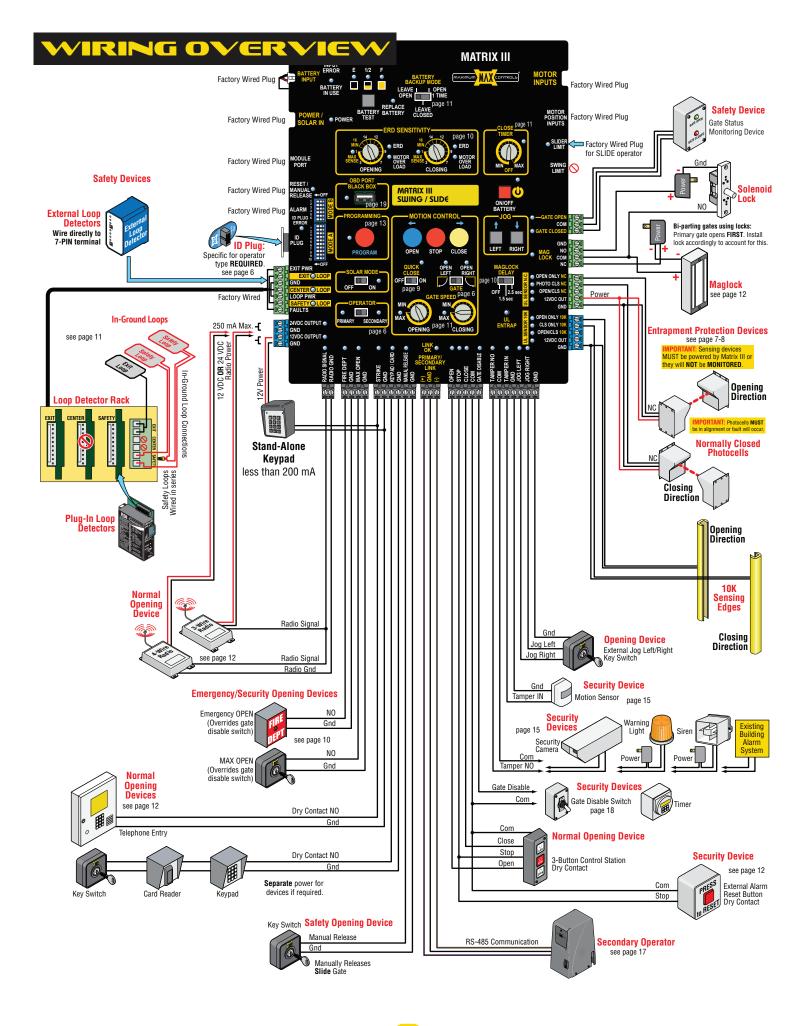


MOUNT THE TCOO900 AS HIGH AS POSSIBLE AND IN SUCH WAY AS THERE ARE NO OBSTACLES IN THE DIRECTION OF THE RCOO900 AND IN SUCH A WAY AS THE MAXIMUM DISTANCE BETWEEN THE TWO DEVICES IS LESS THAN 60 FEET (MAX 20 METERS / 60 FEET).

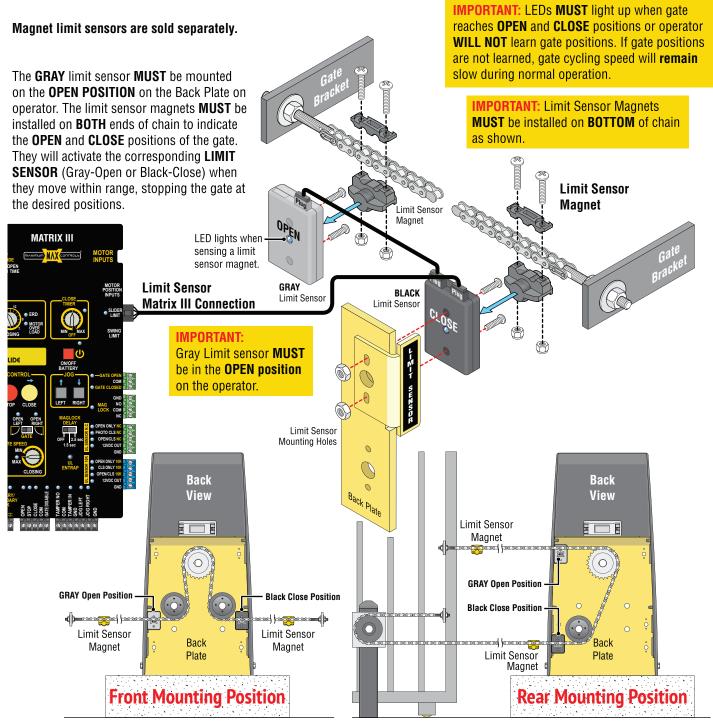
**WARNING:** install the TCOO900 at a minimum height of 8" from the ground. Keep the installation area clean of debris which can effect the normal operation of the system.

NOTE: Transmitter Solutions is not responsible for any damage caused by an improper, incorrect, or unintended use of the product.

For pairing Transmitter and Receiver, please refer to the Transmitter Solutions manual.



#### OPTIONAL MAGNET LIMIT SENSORS



#### **JOG Left/Right Buttons**



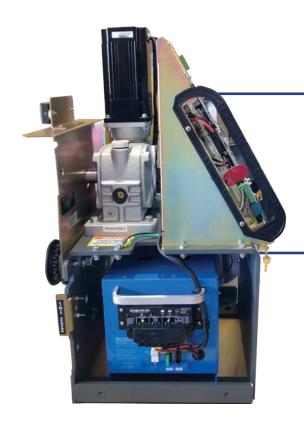
Push and **HOLD** the **JOG LEFT** or **JOG RIGHT** buttons accordingly to move the gate (release the button to stop gate).

#### **Install Limit Sensors:**

Use JOG Left/Right Buttons for installation

- 1. Install **GRAY** sensor on **OPEN** position and **BLACK** sensor on **CLOSE** position as shown.
- 2. JOG gate to CLOSE position.
- 3. Mark magnet position on chain.
- 4. JOG gate open slightly and install magnet.
- 5. JOG gate to **OPEN** position.
- 6. Mark magnet position on chain.
- 7. JOG gate closed slightly and install magnet.
- **8.** Gate positions can now be learned, see **1**.

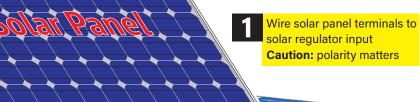
#### SOLAR PACK QUICK INSTALLATION GUIDE



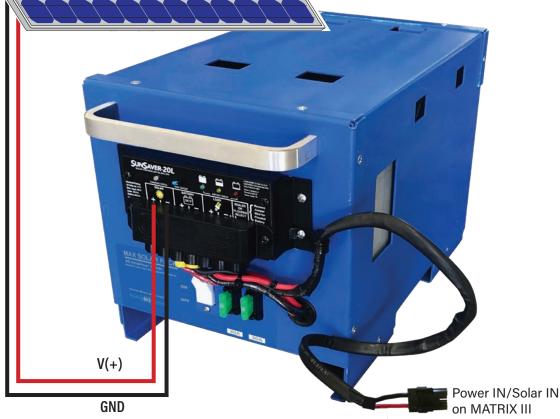
Max Solar Pack Available for ALL SLIDE OPERATORS PRO SERIES



#### SOLAR PACK QUICK INSTALLATION GUIDE



Choose the proper solar panel size according to chart in **step 10 below** 



2 Insert the included fuse into the empty fuse slot (no polarity)





Turn "ON" the white switch located to the left of the fuses



**ON Matrix III** 

Leave the solar mode switch "OFF" and follow the included installation manual for standard installation and setup of limit switches

OFF ON

DO NOT TURN ON THE SOLAR MODE SWITCH UNTIL INSTALLATION IS COMPLETED

#### **OLAR PACK QUICK INSTALLATION GUID**

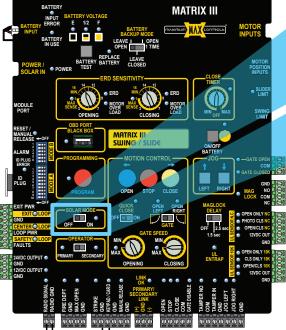
### **Turn SOLAR MODE ON**

Operator will go into low power mode 30 seconds after gate stops moving and loop detectors are not active. While in low power mode:

- All LEDs will turn off except power LED and solar mode LED (blinking)
- 12V DC OUTPUT and 12V DC OUT on 10K port will remain ON, all other power outputs will turn OFF
- EXIT LOOP detector remains ON, center & safety loop detectors are turned OFF.

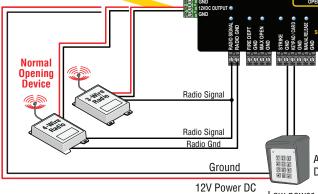


Power radio receiver using 12V DC OUTPUT In low power mode, 12V DC OUTPUT is left ON



**SOLAR MOD** 

Turn SOLAR MODE **ON** 



Select a low power keypad

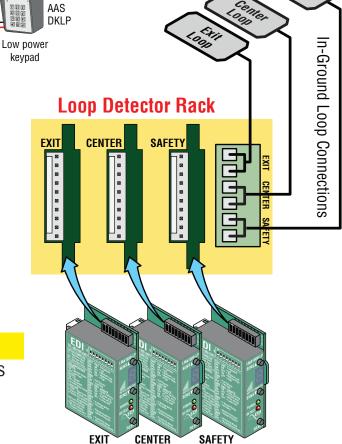
**Select Low Power Loop Detectors** 

**Recommended: Plug-In Loop Detectors** EDI LMA1800-LP

**NOTE:** While in low power mode, **EXIT** LOOP detector remains ON, CENTER & **SAFETY LOOP** detectors are turned **OFF** 

9 OPTIONAL

Remove local 7A/Hr batteries from operator and TURN ON DIP Switch MODE A -1



**In-Ground Loops** 

#### PACK QUICK INSTALL

## **Select proper solar panel**

#### **SLIDER, PAD MOUNT, LIGHT GATE**

MAX SLIDER PRO		GATE SOLAR CYCLES PER DAY with built-in 36A/Hr battery								
		ZONE 1 (6 Hrs Sunlight/Day)		<b>ZONE 2</b> (4 Hrs Sunlight/Day)		<b>ZONE 3</b> (2 Hrs Sunlight/Day)				
PANEL SIZE	Total System Current Draw (mA)	Cycles/day w/1 rainy day	Cycles/day w/10 rainy days	Cycles/day w/1 rainy day	Cycles/day w/10 rainy days	Cycles/day w/1 rainy day	Cycles/day w/10 rainy days			
60 W	26	454	85	436	68	418	50			
	50	447	79	429	61	411	42			
	100	435	66	415	47	395	7 2			
	200	409	1 4	386	18	364	-5			
	250	396	28	372	4	348	-20			
85 W	26	475	107	450	82	425	57			
	50	469	101	443	75	418	49			
	100	456	88	429	61	402	34			
	200	430	62	401	32	371	3			
	250	418	49	386	18	355	-13			
120 W	26	505	137	470	102	435	67			
	50	499	130	463	95	428	59			
	100	486	118	449	81	412	44			
	200	460	92	420	52	381	13			
	250	447	79	406	38	365	-3			
200 W	26	573	205	515	147	458	90			
	50	567	199	509	140	450	82			
	100	554	186	494	126	435	66			
	200	528	160	466	98	403	35			
	250	516	147	452	84	388	20			

## The map and daily cycle rate shown are approximations based upon the average solar radiation and the temperature

effects on batteries in the given regions. Local geography and weather conditions may require additional solar panels.

USE LOW POWER accessories in order to minimize power draw. Each additional accessory draws power affecting the daily cycle rate.

#### **SLIDER, PAD MOUNT, HEAVY GATE**

MAX SLIDER PRO		GATE SOLAR CYCLES PER DAY with built-in 36A/Hr battery								
		<b>ZONE 1</b> (6 Hrs Sunlight/Day)		<b>ZONE 2</b> (4 Hrs Sunlight/Day)		<b>ZONE 3</b> (2 Hrs Sunlight/Day)				
PANEL SIZE	Total System Current Draw (mA)	Cycles/day w/1 rainy day	Cycles/day w/10 rainy days	Cycles/day w/1 rainy day	Cycles/day w/10 rainy days	Cycles/day w/1 rainy day	Cycles/day w/10 rainy days			
60 W	26	302	7 5	291	45	279	33			
	50	298	53	286	41	274	28			
	100	290	44	277	31	263	18			
	200	273	27	258	12	242	-3			
	250	264	19	248	3	232	-13			
85 W	26	317	71	300	55	283	38			
	50	313	67	295	50	278	33			
	100	304	59	286	41	268	23			
	200	287	41	267	22	247	2			
	250	278	33	258	12	237	-9			
	26	336	91	313	68	290	45			
120 W	50	332	87	309	63	285	40			
	100	324	78	299	54	275	29			
	200	307	61	280	35	254	8			
	250	298	53	271	25	243	-2			
200 W	26	382	136	344	98	305	60			
	50	378	132	339	94	300	55			
	100	369	124	330	84	290	44			
	200	352	107	311	65	269	23			
	250	344	98	301	56	259	13			



CONFORMS TO UL STD 325 UL CLASS - III, IV

CERTIFIED TO CAN/CSA STD C22.2 NO. 247

#### **SAFETY SENSORS REQUIRED**





# **Commercial/Industrial Brushless DC Slide Gate Operators**

Intertek
4009963

Made in USA

Maximum Controls LLC 10530 Lawson River Ave. Fountain Valley CA 92708 949.699.0220